## Example Tiered Health Improvement Codes

### HI 200 Prevention and Health Education & Promotion
- HI 201: Screen and enroll in National Breast and Cervical Cancer Early Detection Program
- HI 202: Screen and enroll into cancer prevention screening
- HI 203: Matter of Balance (fall prevention curriculum) teaching or recruiting
- HI 204-209: Outreach/education activities (to be described)

### HI 210 Financial and Home Services
- HI 211: Housing/shelter assistance
- HI 212: Rental Assistance
- HI 213: Home repair program
- HI 214: Utility Assistance
- HI 214a: Safelink (federal telephone assistance program)
- HI 215: Free diaper services
- HI 216: Enrollment assistance in Medicaid, Medicare, or marketplace insurance
- HI 217: Application for Community Food Bank services

### HI 220 Transportation Services
- HI 221: Navigating the clinic system
- HI 222: Setting up transportation through insurance
- HI 223: Taxi voucher
- HI 224: Referral to low-income public transportation application

### HI 230 Insurance Services
- HI 231: Calling to retrieve RxBIN, Group and PCN numbers for Medicare Part D
- HI 232: Calling to schedule coordination of benefits
- HI 233: Medicare assistance
- HI 234: Referral to Medicare broker
- HI 235: Expedite Medicaid application process
- HI 236: Long Term Care assistance, enrollment, referral

### HI 240 Legal Aid
- HI 241: Power of Attorney documents and patient information
- HI 242: Advanced directive documents and information
- HI 243: Child or Adult Protective Services

### HI 250 Community-based Medical Services
- HI 251: Assistance with durable medical equipment
- HI 252: Stewart McKinney (assistance for the homeless)
### HI 298 Duration of Encounter (in minutes):

- 298a: 5-10
- 298b: 11-20
- 298c: 21-30
- 298d: 31-40
- 298e: 41-50
- 298f: 51-60
- 298g: 61-90
- 298h: 91-120
- 298i: >121

### HI 299 Modality (In person patient encounter is default, does not need code):

- 299a: Telephone call with patient
- 299b: Telephone call with El Rio Employee
- 299c: Telephone call with outside agency, organization or company
- 299d: Fax
- 299e: Home visit
- 299f: Class
- 299g: Community-based

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Adapted from: Ouellette, E. Clinical Integration of Community Health Advisors in a large Federally Qualified Health Center. University of Arizona Mel and Enid Zuckerman College of Public Health Internship Report. 2016.