

# Level I Individuals/Families

*The Community Health  
Worker Evaluation Tool Kit*

A Project of The University of Arizona  
Rural Health Office and  
College of Public Health



*"First We Observe"*  
- CHW

*Sponsored by*  
The Annie E. Casey Foundation

# Level I

## *Individuals/Families*

Tools under each level of the framework are listed in alphabetical order by agency. A double asterisk (\*\*) indicates the tool is included in Level I of the Tool Kit. An asterisk (\*) indicates the tool is included in a different section within the same level or in an alternate level of the Tool Kit. Please refer to indices of Levels II, III and IV.

### 1.0 Activities/Outputs

#### **1.1 Community health worker interactions with clients and families**

Client Registration and Needs Assessment Form**	Arizona Department of Health Services
Prenatal Encounter Form**	Arizona Department of Health Services
<i>Border Vision Fronteriza</i> Follow-Up Form**	<i>Border Vision Fronteriza</i> Initiative
Juan Diego Community Center Activities Report**	<i>Centro Comunitario Juan Diego</i>
Contact Form*	<i>Juntos Contra el Cancer</i>
Assets/Needs Identification Form**	Latino Health Access
Community Survey**	Latino Health Access
Family Contact Form	Latino Health Access
Camp Health Aide Encounter Record	Migrant Health Promotion
Family Health Assessment Form	Migrant Health Promotion
Health Individual Encounter Record*	Migrant Health Promotion
Referral and Follow-Up Log*	Migrant Health Promotion
Community Health Worker Practices Log**	Opening Doors, New Mexico
Initial Data Record**	Opening Doors, Oregon
First Encounter Data Form	<i>Rio Colorado</i> Border Volunteer Project

#### **1.2 Types and numbers of services provided**

Client Registration and Needs Assessment Form*	Arizona Department of Health Services
Prenatal Encounter Form*	Arizona Department of Health Services
Family Contact Form	Latino Health Access
Glucose, Weight and Blood Pressure Record*	Latino Health Access
Family Health Assessment Form	Migrant Health Promotion
Health Individual Encounter Record**	Migrant Health Promotion
Referral and Follow-Up Log*	Migrant Health Promotion
First Encounter Data Form	<i>Rio Colorado</i> Border Volunteer Project

### 2.0 Outcomes

#### **2.1 Access to and receipt of appropriate health care services**

Client Registration and Needs Assessment Form*	Arizona Department of Health Services
Family Follow-Up Log Record**	Arizona Department of Health Services
California Family Contact Form*	<i>Border Vision Fronteriza</i> Initiative
Checklist for Complete Data Collection Forms	<i>Border Vision Fronteriza</i> Initiative
Family Contact Form	Latino Health Access

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Camp Health Aide Encounter Record	Migrant Health Promotion
Camp Health Aide Program Cost-Effectiveness Analysis	Migrant Health Promotion
Referral and Follow-Up Log**	Migrant Health Promotion
Client Questionnaire*	Opening Doors, New Mexico
Community Health Worker Practices Log*	Opening Doors, New Mexico
First Encounter Data Form	Rio Colorado Border Volunteer Project
Follow-Up Form	Rio Colorado Border Volunteer Project

## 2.2 Social support

Family Follow-Up Log Record*	Arizona Department of Health Services
Community Health Survey	East Side Health Worker Partnership
Assets/Needs Identification Form*	Latino Health Access
Family Contact Form	Latino Health Access
Camp Health Aide Encounter Record	Migrant Health Promotion
Camp Health Aide Program Cost-Effectiveness Analysis	Migrant Health Promotion
Client Questionnaire*	Opening Doors, New Mexico
Initial Data Record*	Opening Doors, Oregon

## 2.3 Knowledge, attitudes, beliefs and risk and protective behaviors

In Home Pre-Presentation**	<i>Centro Comunitario Juan Diego</i>
Post-Presentation Form*	<i>Centro Comunitario Juan Diego</i>
Community Health Survey	East Side Health Worker Partnership
<i>Promotor/a</i> Evaluation*	<i>Juntos Contra el Cancer</i>
Community Survey*	Latino Health Access
Family Contact Form	Latino Health Access
Exit Form	Opening Doors, Oregon
Initial Data Record*	Opening Doors, Oregon
Follow-Up Form	Rio Colorado Border Volunteer Project

## 2.4 Client satisfaction

Community Health Advocate Survey**	Center for Healthy Communities
Community Health Worker Satisfaction Questionnaire**	The Johns Hopkins University, School of Hygiene and Public Health
Program Evaluation**	Healthier Communities Department of Spectrum Health
<i>Promotor/a</i> Evaluation**	<i>Juntos Contra el Cancer</i>
Community Survey*	Latino Health Access
Client Questionnaire**	Opening Doors, New Mexico

## 3.0 Impacts

### 3.1 Community participation

Post-Presentation Form**	<i>Centro Comunitario Juan Diego</i>
Exit Form	Opening Doors, Oregon

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### 3.2 Quality of life

Community Health Survey  
*Promotor/a* Evaluation\*  
 Family Contact Form  
 Pre-Exam and Post-Exam\*\*  
 Client Questionnaire\*

East Side Health Worker Partnership  
*Juntos Contra el Cancer*  
 Latino Health Access  
 Planned Parenthood of Los Angeles  
 Opening Doors, New Mexico

### 3.3 Health Status

Family Follow-Up Encounter Form\*\*  
 Family Follow-Up Log Record\*  
 Prenatal Outcome Form\*\*  
 California Family Contact Form\*  
 Checklist for Complete Data Collection Forms  
 Health-Related Quality Of life\*\*  
 MOS 36-Item Short Form Health Survey\*\*  
*Promotor/a* Evaluation\*  
 Team Plan Form\*\*  
 Glucose, Weight and Blood Pressure Record\*\*  
 Diabetes Retinopathy Evaluation Form\*\*  
 Pre-Exam and Post-Exam\*  
 Exit Form  
 Follow-Up Form

Arizona Department of Health Services  
 Arizona Department of Health Services  
 Arizona Department of Health Services  
*Border Vision Fronteriza* Initiative  
*Border Vision Fronteriza* Initiative  
 Health Care and Aging Studies Branch CDC  
 The Health Assessment Lab  
*Juntos Contra el Cancer*  
 Latino Health Access  
 Latino Health Access  
 Latino Health Access  
 Planned Parenthood of Los Angeles  
 Opening Doors, Oregon  
 Rio Colorado Border Volunteer Project

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Arizona Department of Health Services  
Health Start Program

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**Client Registration Form**  
**Client Needs Assessment**

ID Number \_\_\_\_\_ Lay Health Worker \_\_\_\_\_ Today's Date \_\_\_\_/\_\_\_\_/\_\_\_\_

\_\_\_\_\_/\_\_\_\_/\_\_\_\_  
Mother's Last Name      First Name      Maiden Name      Date of Birth

<b>RISK ASSESSMENT:</b>	<b>True</b>	<b>History</b>	<b>Unknown</b>	<b>Tally Risk</b>
Heart Problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Diabetes/Gestational diabetes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
High Blood pressure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Sexually transmitted diseases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Multiple pregnancy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Mother smoked/suspected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Alcohol use/suspected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Drug use (incl. prescription)/suspected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Mother uses smokeless tobacco	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Does not use seat belts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Other household members smokes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Other household member abuses alcohol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Homeless	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Migrant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Does not read or speak English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Not enough money to meet basic needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
No plan to pay for delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Has insufficient network	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Is new to the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Is geographically isolated	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Has unsupportive or no family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Other children not immunized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Other children without medical home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Lack of knowledge or fear of pregnancy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Age (under 19 or over 35)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Other children under 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Is not in prenatal care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Has no transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Is victim of family violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

**Tools Level I**

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**PREGNANCY HISTORY:**

Number of pregnancies (including this one) \_\_\_\_\_  
 Number of live births \_\_\_\_\_

	Yes	No	Unknown	Tally
First Pregnancy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	○
Low Birth Weight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	○
Stillbirths	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	○
Miscarriage/Abortion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	○
Premature labor/Birth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	○
Cesarean sections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	○
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	○

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	Receiving	Waiting	Denied	Referred	Barriers
DCSE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
CPS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
AHCCCS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Unemployment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
AFDC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Food Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
WIC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
CSFP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Food Bank	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
AzEIP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
SSA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Other Prenatal Prgm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Child Care Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Early Childhood Ed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Adult Ed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Prenatal Classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Parenting Classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Breastfeeding Classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

*BARRIERS: 1= Not Available 2= Language 3= Transportation 4= Client Refusal*



	Receiving	Waiting	Denied	Referred	Barriers
<b>Referral to Community Resources:</b>					
Prenatal Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Well Baby Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Primary Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Immunizations CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Family Planning CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Dental Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Nursing Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Mental Health Services CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Social Services CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Hearing/Vision CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Genetic Services CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Tally Total

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**BARRIERS:** 1= Not Available 2= Language 3= Transportation 4= Client Refusal



**FATHER OF THE INDEX CHILD INFORMATION:****(Optional)**

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Race:**

- White/Non-Hispanic
- Hispanic
- Black
- Native American
- Asian/Pacific Islander
- Unknown
- Other

Does he live in the home:    Yes     No Is he employed:                Yes     No Does he contribute...  
emotional support?        Yes     No financial support?            Yes     No **Education: (Choose all that apply)**

- High school graduate or equivalent
  - College 1-4 years
  - College 5+ years
  - Trade/Vocational School
- Did not graduate high school  
Last grade completed: \_\_\_\_\_
- Unknown
- Other

**PROGRAM STATUS:****NOT PREGNANT:**

- Family planning

**PREGNANT:**

- Not eligible
- Declined enrollment:
  - Informed Consent
  - Other prenatal Program
  - Other
- Enrolled
- Transfer

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Arizona Department of Health Services  
Health Start Program

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## Prenatal Encounter Form

ID Number \_\_\_\_\_ Lay Health Worker \_\_\_\_\_ Today's Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Mother's Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Maiden Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Dates of Attempted Visits  
\_\_\_\_/\_\_\_\_/\_\_\_\_ \_\_\_\_/\_\_\_\_/\_\_\_\_ \_\_\_\_/\_\_\_\_/\_\_\_\_ \_\_\_\_/\_\_\_\_/\_\_\_\_

New Address: (if applicable) \_\_\_\_\_

Did your client have one or more prenatal visits since the last LHW visit?  
 Yes # \_\_\_\_  
 No  
 \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Date of Next Prenatal Visit

Length of Visit: \_\_\_\_\_  
 (in minutes)  
 No Visit

**PROGRAM STATUS:**

<p><b>CONTINUING</b></p> <input type="checkbox"/> Continuing Prenatal	<p><b>CLOSED</b></p> <input type="checkbox"/> Lost to Follow-Up/Moved <input type="checkbox"/> Referred to Other Program <input type="checkbox"/> Client Withdrew from Program	<input type="checkbox"/> Pregnancy Losses <input type="checkbox"/> Client Dropped from Program <input type="checkbox"/> Transferred to Other Site
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**PLACE OF MEETING:**

<input type="checkbox"/> Not Applicable <input type="checkbox"/> Neighbor's Home <input type="checkbox"/> Clinic <input type="checkbox"/> Hospital <input type="checkbox"/> Other _____	<input type="checkbox"/> Mother's Home <input type="checkbox"/> Relative's Home <input type="checkbox"/> Community Center <input type="checkbox"/> School	<input type="checkbox"/> LHW's Home <input type="checkbox"/> Program Office <input type="checkbox"/> Social Event <input type="checkbox"/> Telephone Visit
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Individuals/Families



**EDUCATION TOPICS DISCUSSED:**

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Health Start program          | <input type="checkbox"/> Emotions/Feelings             | <input type="checkbox"/> Labor/Delivery               |
| <input type="checkbox"/> Women's Health                | <input type="checkbox"/> Unmet Needs                   | <input type="checkbox"/> Maternal Diet                |
| <input type="checkbox"/> Maternal High Risk Conditions | <input type="checkbox"/> Child High Risk Conditions    | <input type="checkbox"/> Parenting Skills             |
| <input type="checkbox"/> Hearing/Vision Testing        | <input type="checkbox"/> Breastfeeding                 | <input type="checkbox"/> Family Planning              |
| <input type="checkbox"/> Smoking/Alcohol               | <input type="checkbox"/> Abuse/Domestic Violence       | <input type="checkbox"/> Transportation               |
| <input type="checkbox"/> Child Nutrition/Diet          | <input type="checkbox"/> Early Childhood Education     | <input type="checkbox"/> Child's Health & Development |
| <input type="checkbox"/> Safety                        | <input type="checkbox"/> Prenatal Care                 | <input type="checkbox"/> Infant Care                  |
| <input type="checkbox"/> Immunizations                 | <input type="checkbox"/> Finances                      | <input type="checkbox"/> Changes after Pregnancy      |
| <input type="checkbox"/> Changes during Pregnancy      | <input type="checkbox"/> Educational Programs - Parent | <input type="checkbox"/> Other _____                  |

**TRANSPORTATION ASSISTANCE:**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Tokens/Passes            | <input type="checkbox"/> Cab Arrangements | <input type="checkbox"/> Community Arrangements |
| <input type="checkbox"/> Transportation Available | <input type="checkbox"/> None Needed      |   |

**REFERRALS TO COMMUNITY RESOURCES**

	Receiving	Waiting	Denied	Referred	Barriers
DCSE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
CPS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
AHCCCS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Unemployment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
AFDC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Food Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
WIC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
CSFP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Food Bank	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
AzEIP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
SSA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Other Prenatal Prgm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Child Care Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Early Childhood Ed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Edult Ed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Prenatal Classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Parenting Classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Breastfeeding Classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

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Prenatal Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Well Baby Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Primary Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Immunizations CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Family Planning CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Dental Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Nursing Care CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*BARRIERS:* 1= Not Available 2= Language 3= Transportation 4= Client Refusal 5= Other

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Referral to Community Resources:	Receiving	Waiting	Denied	Referred	Barriers
Mental Health Services CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Social Services CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Hearing/Vision CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Genetic Services CHD CHC MSP IHS OTH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

**BARRIERS:** 1= Not Available 2= Language 3= Transportation 4= Client Refusal 5= Other

**Did or does your client have any of the following danger signs?**  Yes  No

**If Yes, mark the signs and make appropriate referrals to health care provider:**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Bleeding       | <input type="checkbox"/> Headaches           | <input type="checkbox"/> Contractions          |
| <input type="checkbox"/> Cramping       | <input type="checkbox"/> Fever               | <input type="checkbox"/> Burning wit Urination |
| <input type="checkbox"/> Blurred vision | <input type="checkbox"/> Swelling face/hands | <input type="checkbox"/> Vaginal discharge     |
| <input type="checkbox"/> Other: _____   |  |  |

**To whom did you refer your client?** \_\_\_\_\_

Does your client breastfeed her baby?  Yes  No

Has a family planning goal been identified?  Yes  No

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University of Arizona Rural Health Office  
 Border Vision Fronteriza Transition Phase 2

I.1.1

## Medi-Cal/Healthy Families (HF) and Children’s Health Services Follow-Up Form\*

Promotor/a Code: \_\_\_\_\_

Family Code:	Child’s First and Last name/ Date of Birth:	Provider Referral Follow-Up Date:	Seen by Provider:		Reason(s) Not Seen <sup>1</sup>	Medi-Cal/HF Follow-Up Date:	Enrollment <sup>3</sup> Status (F1)			Reason(s) <sup>2</sup> Denied:	Enrollment Status (F2)		Reason(s) <sup>2</sup> Denied:
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	
			Y	N			E	D	P		E	D	

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- 1 Reason not seen by provider:** (1) Can’t get appointment, (2) Financial, (3) No Transportarion, (4) Not friendly place, (5) Child got better, (6) No Provider available, (7) Other  
**2 Enrollment Status Key:** F1=First follow-up F2=Second follow-up for those application that are pending in F1. **E=Enrolled D=Denied P=Pending**  
**3 Reason(s) denied:** (1) Income too high, (2) Incomplete application, (3) Residency, (4) Not friendly place, (5) Did not apply, (6) Did not keep appointment, (7) Not transportation, (8) Other

\* Form is available in spanish



Centro Comunitario Juan Diego  
Chicago, IL

I.1.1

## Juan Diego Community Center's Activities Report\*

The neighborhood Health *Promotores/as* and volunteers from Juan Diego Community Center contributed hundreds of hours of service to the community of South Chicago during the year \_\_\_\_\_. The activities that appear in the yearly report are the fruit of many hours of service committed to the Mission of Juan Diego Community Center.

Tools  
Level I

Individuals/  
Families

### REPORTS ON PROGRAMS AND EVENTS (PLEASE DESCRIBE ACCORDING TO YOUR PROGRAM):

1. Food Pantry Program

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2. Home Visiting Program "A Visit Counts"

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3. Training Program for neighborhood Health *Promotores/as*

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4. Education Program for the Prevention of HIV/AIDS

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5. Mammogram Program

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6. Education Program about Breast Cancer

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7. Immunization Program

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8. Community Organizing Programs (Examples: book clubs, court advocacy)

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\* Form is available in Spanish



9. The Study on Diabetes conducted by University of Illinois at Chicago

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10. Children’s Car Seat Program

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11. Mental health Program at Bowen High School “Bringing Nobody but Yourself”

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---

12. Summer Program for Children and Parents “A Day in the Sun”

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13. English Program for neighborhood Health *Promotores/as*

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14. After-school Tutoring Program “A Group of Friends”

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15. After-school Program for Girls “Juan Diego’s Junior Health *Promotoras/es*”

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16. Community Gardening Program

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17. The Faith Sharing Group

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18. The Committee “Building on Solidarity”

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19. Events on Immigration

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20. Health Fairs

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21. Special Events sponsored by Juan Diego Community Center

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Tools  
Level I

Individuals/  
Families



**22. Other Community Organizations events where Juan Diego Community Center participated**

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**23. Events as part of Coalition Pro.Me.Sa**

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**DIRECT SERVICES**

Juan Diego Community Center responds to hundreds of direct services request.  
Examples of requests are the following:

- ▶ Emergency food
- ▶ Clothing distribution
- ▶ Information about immigration
- ▶ Information about health services
- ▶ Referrals to other agencies
- ▶ Translation
- ▶ Information on jobs
- ▶ Information about housing

Latino Health Access  
*Conociendo Nuestra Comunidad*  
 Family Visits

I.1.1

**Assets/Needs Identification Form\***

Please answer (Y) Yes or (N) No for every category under every family member.

Priority Areas	NEEDS					ASSETS				
	Father	Mother	Children	Uncle/Aunt	Grandparents	Father	Mother	Children	Uncle/Aunt	Grandparents
<b>1. EDUCATION</b>										
▶ Read and write Spanish										
▶ Speak English										
▶ Children attend school										
▶ Teens attend school										
▶ Provide help with school homework assignments										
▶ Participate in school-related activities										
<b>2. HEALTH</b>										
▶ Have health insurance										
▶ Have access to a community health clinic										
▶ Visit doctors on the border										
▶ Visit doctors in another country Do not visit the doctor										
<b>3. ECONOMY</b>										
▶ Work 5 days or more										
▶ Work less than 5 days										
▶ Salary adequate to number of family members										
▶ Food is available										
<b>4. LEISURE</b>										
▶ Go to the park										
▶ Play sports										
▶ Other leisure activities										
▶ Access to leisure activities plan										

\* Form is available in Spanish

Tools Level I

Individuals/Families



Priority Areas	NEEDS					ASSETS				
	Father	Mother	Children	Uncle/Aunt	Grandparents	Father	Mother	Children	Uncle/Aunt	Grandparents
<b>5. SAFETY AT HOME</b>										
▶ CPR and First Aid Training										
▶ Safety Plan										
▶ Violence is present										
▶ Child care										
<b>6. NEIGHBORHOOD SAFETY</b>										
▶ Identify gangs										
▶ Identify thefts										
▶ Identify child abuse										
▶ Identify alcoholics										
▶ Identify drug addicts										
▶ Have witnessed shootings										
▶ Family member killed due to street violence										
▶ Safety at railroad crossings										
<b>7. COMMUNITY DEVELOPMENT</b>										
▶ Participate in community committees										
▶ Attend youth groups										
▶ Identify community leader										
<b>8. CULTURAL</b>										
▶ Identify cultural events										
▶ Attend cultural events										
▶ Maintain cultural customs										

All (Y)'s are assets; all (N)'s are needs.



## Latino Health Access Community Survey\*

### SECTION I. FAMILY INFORMATION

(collect information for each individual family member)

**Family Code:**

**(Zip Code - Family ID)**

1. How many members of your family live here (including yourself)?
2. How many women between the ages of 13 and 45 live here?
3. How many men above the age of 18 live here?
4. How many children below age 5 live here?
5. What is your family's annual income?

1. \$ 0 - \$4,999	7. \$30,000 - \$64,999	13. \$60,000 - \$64,000
2. \$ 5,000 - \$9,999	8. \$35,000 - \$39,999	14. \$65,000 - \$69,000
3. \$10,000 - \$14,999	9. \$40,000 - \$44,999	15. \$70,000 - \$74,999
4. \$15,000 - \$19,999	10. \$45,000 - \$49,999	16. \$75,000 - \$99,000
5. \$20,000 - \$24,999	11. \$50,000 - \$54,999	17. \$100,000 or more
6. \$25,000 - \$29,999	12. \$55,000 - \$59,000	18. Don't know/no answer

Assign a code to each person (child or adult) interviewed for this survey

1=male  
2=female

1 = Mexico  
2 = USA  
3 = El Salvador  
4 = Guatemala  
5 = Other

1 = no insurance  
2 = Medi-Cal  
3 = Emergency Medi-Cal  
4 = Medicare  
5 = MSI  
6 = private insurance  
7 = Healthy Families  
8 = Other

1 = labor  
2 = housewife  
3 = servicel  
4 = student  
5 = agriculture  
6 = professional  
7 = doesn't work  
8 = Other

1 = less than 9 yrs  
2 = 9-12 yrs., no diploma  
3 = high school graduate/GED  
4 = SOME COLLEGE, NO DEGREE  
5 = Associates degree  
6 = Bachelor's degree  
7 = Master's or Phd

Code	Gender	Age	Native Country	Years in the U.S.	Years in S.A.	Years at current address	Months at current address	Health Insurance	Occupation	Education	Alcohol Use	Tobacco Use

	1st Visit	2nd Visit	3a Visit
Time			
Date			

1 = does not drink  
2 = drinks socially  
3 = drinks everyday  
4 = drinks on weekends

1 = smokes  
2 = does not smoke

Interviewer (this section): \_\_\_\_\_

\* Form is available in Spanish



Tools Level I  
Individuals/Families

**SECTION II. INFORMATION ON WOMEN**Family Code: Respondent's Code: **1. How would you rate your health status?** 1 very healthy 3 fairly healthy 5 I don't know 2 healthy 4 not healthy**2. Do you receive medical care?** 1 yes 2 no**3. Who provides medical services to you? (check all that apply)** 1 community clinic 3 private physician 5 I don't know 2 hospital 4 other \_\_\_\_\_**4. What problems have prevented you from going to a doctor? (check all that apply)** 1 child care 3 no insurance 5 other \_\_\_\_\_ 2 transportation 4 no money**5. Are you currently married?** 1 yes 2 Single 3 Separated 4 Divorced 5 Widowed 6 Other \_\_\_\_\_**6. Is your husband living with you?** 1 yes 2 no**7. Do you perform a breast self-exam on a monthly basis?** 1 yes 2 no 3 occasionally**8. Have you had a mammogram?** 1 yes, when did you have your last mammogram?

month

year

 2 no 3 I don't know (Go to Question 10)**9. What was the result of your mammogram?** 1 normal 3 I don't know 5 not applicable 2 abnormal 4 I don't remember**10. Have you had a pap smear test in the last year?** 1 yes 2 no 3 I don't know (Go to Question 12)**11. What was the result of your pap smear test?** 1 normal 3 I don't know 5 not applicable 2 abnormal 4 I don't remember**12. Are you or have you ever been pregnant?** 1 yes 2 no (skip to question 32 on next page)Tools  
Level I

Individuals/Families



**SECTION II. INFORMATION ON WOMEN (continued)**

13. How old were you during your first pregnancy?
14. How many pregnancies have you had?
15. How many pregnancies have you had in the USA?
16. In how many of these pregnancies did you obtain prenatal care?
17. In what month of your most recent pregnancy did you seek prenatal care?
18. How many spontaneous abortions have you had?
19. How many still births have you had?
20. How many children weighed <2,500 grams or <5.5 lbs?  If not applicable, check here
21. Are you presently pregnant?  
 1 yes  2 no (*skip to question 24*)
22. How many months are you pregnant?
23. Have you sought prenatal care during this pregnancy?  
 1 yes  2 no
24. In which month of your most recent pregnancy did you begin prenatal care?
25. Why did you not seek prenatal care in your most recent pregnancy? (check all that apply)  
 1 don't have money  5 don't have anyone to take me  
 2 don't know where to go  6 don't know city  
 3 don't need it  7 I am undocumented  
 4 don't speak English  8 other \_\_\_\_\_
26. Where did you get prenatal care (in U.S)?  
 1 community clinic  3 private physician  
 2 hospital  4 other \_\_\_\_\_
27. Have you gone to pregnancy classes?  
 1 yes  2 no
28. Did you drink alcohol during your most recent pregnancy?  
 1 yes  2 no
29. Did you smoke during your most recent pregnancy?  
 1 yes  2 no
30. Did you consume drugs during your most recent pregnancy?  
 1 yes  2 no

Tools  
Level I

Individuals/Families



**SECTION II. INFORMATION ON WOMEN (continued)**

**31. Have you had any of the following complications during your most recent pregnancy?**

(check all that apply)

- 1 high blood pressure
- 2 diabetes physician
- 3 miscarriage risk
- 4 multiple pregnancies
- 5 hemorrhage
- 6 urinary tract infection
- 7 anemia
- 8 premature birth
- 9 STD
- 10 RH factor
- 11 none of the above

**32. Have you been sexually active (vaginal intercourse) for the past one year?**

- 1 yes
- 2 no

**33. Are you using some type of birth control method?**

- 1 the pill
- 2 condom
- 3 I.U.D.
- 4 diaphragm
- 5 vasectomy
- 6 Norplant
- 7 injection
- 8 abstinence
- 9 withdrawal
- 10 tubal ligation
- 11 rhythm
- 12 foam
- 13 other \_\_\_\_\_
- 14 don't use any

**34. Where do you receive family planning services? (check all that apply)**

- 1 County
- 2 community clinic
- 3 private physician
- 4 other \_\_\_\_\_
- 5 Other services but none of the above
- 6 I don't receive services

**35. Who decides on family planning issues?**

- 1 you
- 2 your partner
- 3 both
- 4 not applicable

**36. Have you ever been physically abused by your husband, partner, or father of your children?**

- 1 yes
- 2 no
- 3 no answer

Observations \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Interviewer (this section): \_\_\_\_\_

Tools Level I  
Individuals/Families



**SECTION III. INFORMATION ON CHILDREN**Family Code:  Respondent's Code: 

1. How many children you care for are 5 years old or younger?
2. How many of these children (age 5 or under) were born in the USA?
3. How many of these children have experienced the following?  
(write the number of children in the boxes. If unknown, leave blank)
- |  |                      |  |                      |
|--|----------------------|--|----------------------|
| a. born at home (US births only)           | <input type="text"/> | d. premature (all births)                  | <input type="text"/> |
| b. born with low birth weight (all births) | <input type="text"/> | e. complications during labor (all births) | <input type="text"/> |
| c. was not breast-fed (all births)         | <input type="text"/> |  |                      |
4. How many of these children have any of the following? (check all that apply)
- |                   |                      |                 |                      |                             |                      |
|-------------------|----------------------|-----------------|----------------------|-----------------------------|----------------------|
| a. whooping cough | <input type="text"/> | e. hepatitis    | <input type="text"/> | i. German Measles           | <input type="text"/> |
| b. tetanus        | <input type="text"/> | f. measles      | <input type="text"/> | j. chicken pox              | <input type="text"/> |
| c. diphtheria     | <input type="text"/> | g. tuberculosis | <input type="text"/> | l. I don't know (check box) | <input type="text"/> |
| d. polio          | <input type="text"/> | h. mumps        | <input type="text"/> |                             |                      |
5. Does anyone in your family have (or has had) active TB?  
 yes                       no                       I don't know
6. For the majority of the time, who takes care of the children?
- |                                      |                                      |  |                                  |
|--------------------------------------|--------------------------------------|--|----------------------------------|
| <input type="text"/> mother          | <input type="text"/> grandparents    | <input type="text"/> friends                 | <input type="text"/> other _____ |
| <input type="text"/> father          | <input type="text"/> aunts/uncles    | <input type="text"/> child care ctr. _____   |                                  |
| <input type="text"/> mother & father | <input type="text"/> minors under 15 | <input type="text"/> stay home by themselves |                                  |
7. Do you use a child safety seat in your car for your children?  
 yes                       no
8. How many children died before the age of 5? If not applicable, check here
9. Has any child died from drowning?  
 yes                       no                       I don't know
10. How many children you care for are followed up in a Well Child Health Prog. (CHDP)?
11. How many of these children have a medical provider?
12. Do you consider the children five years of age and under to be healthy?  
 yes                       no                       I don't know
13. Have you taken any of the children for medical care to places other than a clinic, a hospital or a doctor (e.g. a gift shop, an herb store, etc.)?  
 yes                       no                       I don't remember
14. Do you give the children medicine (antibiotics, injections, etc.) without going to a doctor?  
(does not refer to over-the-counter medications such as aspirin, Tylenol, cough syrups, etc.)  
 yes                       no                       I don't remember      4 I don't know
15. Do you take your children to Tijuana or other border towns in Mexico to receive medical care?  
 yes                       no                       I don't know

Tools  
Level I

Individuals/Families



**SECTION IV. IMMUNIZATION INFORMATION**Family Code: 1. Child's Mother's name \_\_\_\_\_ Code (mother): 2. Child's name \_\_\_\_\_ Code (child): 3. Child's Age 4. Date of birth        
mo. day yr.

5. Is your child up to date with his or her immunization?

- 1 yes                       2 no                       3 I don't know

6. Why is your child not completely immunized? (if answer to question 5 is "no")

- 1 don't know where to go     3 don't have money     5 don't know about vaccination  
 2 unfamiliar with city     4 not interested     6 I don't know  
 7 other \_\_\_\_\_

7. In what country was your child immunized?

- 1 USA                       3 Latin America                       5 USA and another country  
 2 I do not remember     4 I don't know                       6 not applicable

8. Do you have your child's immunization record?

- 1 yes                       2 I can't find it                       3 no                       4 don't know

*Question 9 to be answered by the public health nurse*

9. Is the child up to date with immunizations for his or her age?

- 1 yes                       2 no                       3 could not verify

Signature \_\_\_\_\_

Tools  
Level I

Individuals/Families



**SECTION V. COMMUNITY PERCEPTIONS**

Family Code:

Respondent's Code:

1. Sex  1 male  2 female

2. Age

3. What is your perception of the following problems in your community?

	no problem	slight problem	serious problem	I don't know
a. Consumption of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
b. Sale of drugs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
c. Alcoholism	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
d. Drive-by shooting	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
e. Domestic violence	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
f. Teen pregnancies	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
g. Children out of school	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
h. Children alone at home	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
i. Loitering	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
j. Crime	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
k. Gangs	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
l. Graffiti	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
m. Firearms	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
n. Lack of cleanliness	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
o. other _____	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8
p. other _____	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 8

4. When you call the police for assistance do they arrive fast enough?

- 1 yes  3 I don't know  
 2 no  4 not applicable

5. When there is an emergency in the community, do the fire department and ambulance arrive fast enough?

- 1 yes  3 I don't know  
 2 no  4 not applicable

Tools Level I

Individuals/Families



**SECTION V. COMMUNITY PERCEPTIONS (continued)**

**6. Do you go to the public parks in your neighborhood with your family?**

- 1 no                       2 a few times a year  
 3 1 or 2 times a month     4 more than 2 times a month

Which parks?

\_\_\_\_\_

\_\_\_\_\_

**7. Why don't you go to public parks? (check all that apply)**

- 1 I don't like them                       4 they are unsafe                       7 other \_\_\_\_\_  
 2 they are dirty                       5 I don't know where they are  
 3 gangs                       6 I don't have time                       8 not applicable

**8. Do the schools have programs to assist your children with their homework after school?**

- 1 yes                       2 I don't know                       3 no                       4 not applicable

**9. Do you participate in any of your child's school programs?**

- 1 no                       2 sometimes                       3 frequently                       4 N/A

**10. Are your children in a sport or recreational activities?**

- 1 yes                       2 no                       3 I don't know

**11. Do you consider your community to be healthy?**

- 1 yes                       2 no                       3 I don't know

**12. Can you identify the leaders in your community?**

- 1 yes                       2 no                       3 I don't know

names:

\_\_\_\_\_ / \_\_\_\_\_

\_\_\_\_\_ / \_\_\_\_\_

\_\_\_\_\_ / \_\_\_\_\_

**13. What organizations do you know that help your community?**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**14. Can you do something about your community?**

- 1 yes                       2 no                       3 I don't know

Tools Level I  
Individuals/Families



**SECTION V. COMMUNITY PERCEPTIONS (continued)**

**15. What can you do for your community?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**16. What would you like to learn to improve your family's health?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**17. Would you like to attend any of the following free-of-charge classes?**

(check as many as you like)

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> 1 women's health | <input type="checkbox"/> 4 child safety        | <input type="checkbox"/> 7 AIDS            |
| <input type="checkbox"/> 2 CPR            | <input type="checkbox"/> 5 diabetes            | <input type="checkbox"/> 8 TB              |
| <input type="checkbox"/> 3 Nutrition      | <input type="checkbox"/> 6 high blood pressure | <input type="checkbox"/> 9 other _____     |
|   |  | <input type="checkbox"/> 10 not interested |

**18. Please comment on issues and problems in your community.**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Tools  
Level I

Individuals/  
Families



Opening Doors New Mexico  
Community Health Worker Evaluation Project  
University of New Mexico

I.1.1

**CHW Practices Log\***

Dates of Visits: \_\_\_\_\_  
Number of Clients: \_\_\_\_\_  
CHW ID #: \_\_\_\_\_

**1. Please mark which of the following topics were discussed during the home visit:**

- |   |   |
|---|---|
| Family planning _____                   | Diabetes _____  |
| Pregnancy classes _____                 | Prostate _____  |
| Care after having a baby _____          | Exercise _____  |
| Breastfeeding _____                     | Senior services _____                                 |
| Parenting classes _____                 | Cancer support services _____                         |
| Breast/cervical cancer, screening _____ | Public assistance _____                               |
| Other women's health _____              | Access to health care _____                           |
| _____                                   | Obtaining food _____                                  |
| Well baby checkups _____                | Work _____  |
| School/Head Start _____                 | Housing _____   |
| Immunizations _____                     | Financial _____                                       |
| Lead poisoning _____                    | Transportation _____                                  |
| Child development issues _____          | Recreation _____                                      |
| Teen pregnancy prevention _____         | Sanitation _____                                      |
| Abuse of drugs or alcohol _____         | Civic/Political _____                                 |
| Sexually transmitted diseases _____     | Immigration _____                                     |
| Family problems _____                   | Monitor blood sugar _____                             |
| Domestic violence _____                 | Blood pressure _____                                  |
| Child abuse _____                       | Injections _____                                      |
| Gang violence _____                     | Glucometer training _____                             |
| Accident prevention _____               | Transportation of medication/other health items _____ |
| Vaccinations/Medicine _____             | _____   |
| Nutrition _____                         | Emotional support/encouragement _____                 |
| Dental health _____                     | _____   |
| Smoking cessation _____                 | Agency referral _____                                 |
| Illness _____                           | Other (please describe) _____                         |

**2. Please mark each time that you helped a client with any of the following:**

- |                                  |                                    |
|----------------------------------|------------------------------------|
| Filled out a form _____          | Suggested someone to contact _____ |
| Provided transportation _____    | Suggested a book or pamphlet _____ |
| Gave them something _____        | Gave advice _____                  |
| Loaned them something _____      | Showed concern _____               |
| Helped them do something _____   | Gave "moral support" _____         |
| Helped them get something _____  | Encouraged them _____              |
| Introduced them to someone _____ | Boosted their self-esteem _____    |
| Explained something _____        | Other (please describe) _____      |
| Contacted someone _____          | _____                              |

\* Form is available in Spanish

Tools Level I  
Individuals/Families



**3. Please mark each time that you referred a client to someone or somewhere else.**

Health Department _____	School/Head Start _____
Health clinic _____	Social Security _____
Behavioral/Mental Health Services _____	Housing Authority _____
Local hospital _____	Food bank _____
Outside hospital _____	Private doctor _____
Senior services _____	Nurse _____
Dental services _____	Private counselor _____
Vision services _____	Lawyer _____
Welfare Department _____	Other service agency _____
WIC _____	Other (please describe) _____

**4. Please mark each time you referred a client to any of the following special services:**

Breast/cervical clinic _____	Job training program _____
Diabetes clinic _____	Educational programs (T-VI, GED) _____
Prenatal classes _____	Commercial resources _____
Smoking cessation classes _____	Child assessment programs (Child Find) _____
Baby car seat program _____	Lead poisoning program _____
Cancer support group _____	Commodities program _____
Parenting classes _____	Other (please describe) _____
Drug or alcohol abuse program _____	_____

**5. Please mark the number of persons you have helped from the following groups during the past month.**

	Hispanic/ Latino(a)	Anglo	Native American	American African	Asian
<b>Babies (0-12 months)</b>					
<b>Boys (1-12 years)</b>					
<b>Girls (1-12 years)</b>					
<b>Teenage boys (13-18 years)</b>					
<b>Teenage girls (13-18 years)</b>					
<b>Men (19-54 years)</b>					
<b>Women (19-64 years)</b>					
<b>Senior Men (65+ years)</b>					
<b>Senior Women (65+ years)</b>					

Tools  
Level I

Individuals/Families



Opening Doors,  
Tualatin, OR

I.1.1

## Initial Data Record

Staff: \_\_\_\_\_ OD Office: \_\_\_\_\_  Sent to HSI, date: \_\_\_\_\_  Sent to Provider, date: \_\_\_\_\_

Name: _____	Date: _____
Address: _____	
Social Security #: _____	
Age: _____	DOB: _____
Referral source: _____	
Telephone #: ( ) _____	Message #: _____
Occupation: _____	Full-time? _____ Part-time? _____
Place of birth: _____	
If non citizen, status: _____	
Ethnic origin: _____	
Partner's name: _____	
Do you live with the father of the baby?	Y N
Are you legally married?	Y N
Do you speak English?	Y N

### Pregnancy History:

How many times have you been pregnant? \_\_\_\_\_  
 Number of living children: \_\_\_\_\_  
 Number of elective abortions: \_\_\_\_\_  
 Number of spontaneous abortions: \_\_\_\_\_  
 Were there any problems with your previous pregnancies? \_\_\_\_\_  
 Were your other babies born healthy? \_\_\_\_\_  
 Names/DOB of other children: \_\_\_\_\_

### Current Pregnancy

Last Menstrual Period: \_\_\_\_\_ Expected Date of Delivery: \_\_\_\_\_ Gest. in Weeks. \_\_\_\_\_  
 Planned Preg  Unintended  Unwanted

### Obstetrical Care:

Are you currently receiving prenatal care?  Yes  No  
 Gest. Mo. AP care began: \_\_\_\_\_  
 Date 1st visit: \_\_\_\_\_  
 Weeks waited for appt.: \_\_\_\_\_  
 OB Provider: \_\_\_\_\_  
 Insurance/payment status: \_\_\_\_\_  
 OHP pending  Open Card  CAWEM  Private Ins.  
 Private Pay  OHP, enrolled - Health Plan: \_\_\_\_\_  
 Choice of delivering hospital: \_\_\_\_\_  
 Are you interested in prenatal classes?  Yes  No  
 Arrangements made?  Yes  No Describe: \_\_\_\_\_

### Assistance:

On WIC  Has not applied  Pending  Applied, not eligible  
 On food stamps  Has not applied  Pending  Applied, not eligible  
 AFS (AFDC)  Has not applied  Pending  Applied, not eligible  
 Tribal Assistance  Social security/disability

Tools  
Level I

Individuals/Families



**Transportation:**

- Has driver's license
- Depends on others for transportation
- Walks
- No reliable transportation
- Has own car
- Bus
- OHP transportation

**Education and Employment:**

- Years of formal education: \_\_\_\_\_
- Has completed GED
  - Currently employed:  YES  NO
  - Education/Employment Plans \_\_\_\_\_
- Name of father of baby \_\_\_\_\_
  - Father employed  YES  NO
- How do you plan to insure the father's continuing financial support for your baby? \_\_\_\_\_

**Financial Stressors:**

- Behind in utilities
- Behind in rent
- Transportation
- Need to move
- Not enough food resources
- Inadequate income for maternity clothes/supplies
- Recent/chronic unemployment
- Overwhelming debts; explain: \_\_\_\_\_

**Emotional Status:**

- Stressors during pregnancy: \_\_\_\_\_
- What do you do when you feel stressed? \_\_\_\_\_
- What does your partner do when he feels stressed? \_\_\_\_\_
- Comments: \_\_\_\_\_

**Social Support:**

**ASSESSMENT OF STRESS:**

Please answer to what extent the following factors are current stressors/hassles. Circle the number corresponding to the appropriate response.

To what extent are (read choice) a current stressor/hassle for you? Rate according to the following:	1=No Stress	2=Some Stress	3=Moderate Stress	4=Severe Stress
Financial worries (e.g., food, shelter, health care)	1	2	3	4
Other money worries (e.g., bills, etc.)	1	2	3	4
Problems related to family (partner, children, etc.)	1	2	3	4
Having to move, either recently or in the future.	1	2	3	4
Recent loss of a loved one	1	2	3	4
Current pregnancy	1	2	3	4
Current abuse, sexual, emotional and/or physical	1	2	3	4
Problems with alcohol and/or drugs	1	2	3	4
Work problems (e.g., being laid off, etc.)	1	2	3	4
Problems related to friends	1	2	3	4
Feeling generally "overloaded"	1	2	3	4

Score: \_\_\_\_\_



## Risk Factors: Answer Yes or No

● Have you ever been a victim of domestic violence?	Y	N
● Within the last year, have you been hit, slapped, kicked or otherwise physically hurt by someone?	Y	N
● Since you've been pregnant, have you been hit, slapped, kicked or otherwise physically hurt by someone?	Y	N
● Within the last year, has anyone forced you to have sexual activities?	Y	N
● Are you afraid for your safety now?	Y	N
● Are you afraid for the safety of your children now?	Y	N
● Do you have a plan to keep you and your children safe? _____		
● Would you, like information about resources for victims of domestic violence?	Y	N
● Have you ever been treated for STD? Has the father of the baby?	Y Y	N N
● When was the last time you had a cigarette or used tobacco? _____		
● When was the last time you had any alcohol? _____		
● Does your partner drink alcohol?	Y	N
● Would you like information on alcohol treatment programs?	Y	N
● Have you ever used any drugs? _____		
● When was the last time you used drugs? _____ Substance used? _____ requency/Quantity? _____		
● Does your partner use drugs?	Y	N
● Would you like information about drug treatment programs?	Y	N
● Do you take any prescription or over-the-counter drugs? If yes, please list: _____ Do you take any of these drugs other than directed?	Y	N <input type="checkbox"/> No <input type="checkbox"/> No info
● Have you ever been involved with CSD? If so, why?/where (county)? _____	Y	N
● Are you interested in parenting classes?	Y	N
● Are you planning to breast feed your baby?	Y	N

Tools  
Level I

Individuals/  
Families



## Pediatric Care: Answer Yes or No

- |  |   |   |
|--|---|---|
| ● Do you currently have a physician who takes care of your other children?<br>Who? _____ | Y | N |
| ● Have you decided on a physician to take care of this baby?<br>Who? _____               | Y | N |
| ● Do you have any needs we have not addressed thus far?<br>_____                         | Y | N |

Tools  
Level I

Individuals/  
Families



Migrant Health Promotion,  
*Promoviendo Vidas Saludables*, Texas  
 Children's Health Project

I.1.2

## Health Individual Encounter Record\*

Is this the first encounter with the client? Yes \_\_\_\_\_ No \_\_\_\_\_  
 Did you refer client to any other type of service? Yes \_\_\_\_\_ No \_\_\_\_\_

**Note: This form to be filled by the Community Health Worker to document educational services provided.**

Tools  
Level I

Individuals/  
Families

1. **Date:** \_\_\_\_\_
2. **Name:** \_\_\_\_\_
3. **Age:** \_\_\_\_\_
4. **Sex:** Male \_\_\_\_\_ Female \_\_\_\_\_
5. **Have you ever migrated for work purposes?**  
Yes \_\_\_\_\_ No \_\_\_\_\_
6. **Address:**  
Street \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_  
Zip \_\_\_\_\_
- 6b. **Subdivision (Colonia):** \_\_\_\_\_
7. **May we contact you via telephone?**  
Yes \_\_\_\_\_ No \_\_\_\_\_
- 7b. **If yes, please provide your phone number:**  
(     ) \_\_\_\_\_
8. **Are you registered with any health clinic?**  
Yes \_\_\_\_\_ No \_\_\_\_\_
- 8b. **If yes, where?** \_\_\_\_\_
9. **Meeting with patient was held at:**  
Health Clinic \_\_\_\_\_  
Community Center \_\_\_\_\_  
Field \_\_\_\_\_  
Home \_\_\_\_\_  
Other (specify): \_\_\_\_\_



10.0 Education Information			
10.1 Prevention: Healthy Children	10.0 Childhood Diseases	10.3 Children Social and Health Services	10.4 General Education
<p>___ <b>a.</b> Regular health check-ups and immunizations</p> <p>___ <b>b.</b> How to keep your children for becoming ill</p> <p>___ <b>c.</b> Child development</p> <p>___ <b>d.</b> Fire safety and safety at home</p> <p>___ <b>e.</b> Nutrition</p> <p>___ <b>f.</b> Eye and dental care</p> <p>___ <b>g.</b> Lead poisoning</p>	<p>___ <b>h.</b> Infectious diseases</p> <p>___ <b>i.</b> Throat infection</p> <p>___ <b>j.</b> Chicken pox, measles and whooping cough</p> <p>___ <b>k.</b> Asthma</p> <p>___ <b>l.</b> Cough</p> <p>___ <b>m.</b> Fever</p> <p>___ <b>n.</b> Ear aches</p> <p>___ <b>o.</b> Intestinal worms</p>	<p>___ <b>p.</b> Medicaid</p> <p>___ <b>q.</b> WIC</p> <p>___ <b>r.</b> EPSDT</p> <p>___ <b>s.</b> Health Clinics</p> <p>___ <b>t.</b> Texas Lone Star Card</p>	<p>___ <b>u.</b> Family Planning</p> <p>___ <b>v.</b> STD's</p> <p>___ <b>w.</b> HIV/AIDS</p> <p>___ <b>x.</b> Menopause</p> <p>___ <b>y.</b> Sexuality Education</p> <p>___ <b>z.</b> Domestic Violence</p> <p>___ <b>aa.</b> Breast Cancer</p> <p>___ <b>bb.</b> Cervical Cancer</p> <p>___ <b>cc.</b> Nutrition and Exercise</p> <p>___ <b>dd.</b> Diabetes</p> <p>___ <b>ee.</b> High Blood Pressure and Cardiovascular Disease</p> <p>___ <b>ff.</b> Tuberculosis</p> <p>___ <b>gg.</b> Other</p>

Tools Level I

Individuals/Families

**10. Referrals**

Referred to:	Reason	Is this the first time the client seeks help for this problem?
Agency: _____ Address: _____ Phone: _____	_____ _____ _____	Yes _____ No _____
Agency: _____ Address: _____ Phone: _____	_____ _____ _____	Yes _____ No _____

**11. If this referral requires follow-up, did you indicate so in the "Referral and Follow-Up Form?"**  
 Yes \_\_\_\_\_ No \_\_\_\_\_

**12. Health Individual Encounter conducted by:** \_\_\_\_\_ **Date:** \_\_\_\_\_  
(Name of Community Health Worker):





Form is available in spanish\*

## Migrant Health Promotion, *Promoviendo Vidas Saludables* Referral and Follow-up Log\*

**Promotor/a:** \_\_\_\_\_ **Program:** \_\_\_\_\_ **Month:** \_\_\_\_\_

The purpose of this log is to document referrals made during an Individual encounter, and to find out what happened after a referral was done. A referral must be followed-up with 1 to 3 calls/visits to find out what was the outcome of the referral.

Name of the Person Referred: (Document one referral per two if a person is referred to more than one agency.)	Contact Information: (Write the phone number or address of person referred. A person must be contacted at least 3 times to find out what happened with the referral or location where person can be found.)	Reason for Referral: (To what agency was the person referred to?)	Dates of Follow-Up: (Write the dates that you called or visited the person to find out what happened regarding this referral.)	Outcome of Referral: Circle the code number that best fits: 1. Unable to contact person after three contact attempts 2. Person did not go for services- why? 3. Person went for services - state what services were received. 4. Other
1			1 <sup>st</sup> . _____ 2 <sup>nd</sup> . _____ 3 <sup>rd</sup> . _____	1    2    3    4 Comments:
2			1 <sup>st</sup> . _____ 2 <sup>nd</sup> . _____ 3 <sup>rd</sup> . _____	1    2    3    4 Comments:
3			1 <sup>st</sup> . _____ 2 <sup>nd</sup> . _____ 3 <sup>rd</sup> . _____	1    2    3    4 Comments:
4			1 <sup>st</sup> . _____ 2 <sup>nd</sup> . _____ 3 <sup>rd</sup> . _____	1    2    3    4 Comments:
5			1 <sup>st</sup> . _____ 2 <sup>nd</sup> . _____ 3 <sup>rd</sup> . _____	1    2    3    4 Comments:

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Referral and Follow-Up Log was reviewed and approved by: \_\_\_\_\_ Date: \_\_\_\_\_

(Name of Program Coordinator):



Centro Comunitario Juan Diego  
Chicago, IL

I.2.3

## In-Home Pre-Presentation Form\*

Check True or False to answer each question

1. Mosquitoes transmit HIV, the virus that causes AIDS	True	False
2. You can prevent getting HIV by practicing abstinence (no sexual intercourse).	True	False
3. A person can get HIV from an open mouth kiss (French kiss).	True	False
4. A person can be infected with HIV and not know it.	True	False
5. You can get HIV from a hug.	True	False
6. If a person tests positive for HIV, it means that he/she has AIDS.	True	False
7. HIV can be found in breast milk.	True	False
8. The use of drugs and alcohol can impair judgment, and make it more likely that a person will engage in HIV risk behavior.	True	False
9. You can get HIV from toilet seats.	True	False
10. The use of latex condoms and spermicide can reduce the risk of getting or giving STDs, including HIV.	True	False
11. You can become infected with HIV by donating blood.	True	False
12. Persons with HIV, who feel healthy, can infect other people through sexual intercourse.	True	False
13. You can prevent getting HIV by washing after sexual intercourse.	True	False
14. AIDS has a cure if treated during early stages.	True	False
15. You can get HIV by eating from the same plate and drinking from the same glass.	True	False
16. HIV is found in blood, semen and vaginal fluids.	True	False

\* Form is available in Spanish

Tools  
Level I

Individuals/  
Families



Check the boxes to mark your answers. Your answers are confidential. If you have any questions or need help filling out this questionnaire, please ask the Community Health Promoter.

Age: \_\_\_\_\_ Sex:  Male  Female

<b>Relationship Status:</b> <input type="checkbox"/> Single <input type="checkbox"/> Married/Common Law <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Ethnicity:</b> <input type="checkbox"/> Puerto Rican <input type="checkbox"/> Mexican <input type="checkbox"/> Mexican-American <input type="checkbox"/> African-American <input type="checkbox"/> Central or South American <input type="checkbox"/> White <input type="checkbox"/> Asian <input type="checkbox"/> Native American <input type="checkbox"/> Other _____
--	--

Mark ONE response for each question.

	Only Spanish	Spanish More than English	Both Equally	English More than Spanish	Only English
1. In general, what language do you read and speak?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. ...at home?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. ...think in?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. ...speak with your friends?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you think your partner is currently at risk of contracting HIV?**  
 Yes  No

**Do you think you are currently at risk of contracting HIV?**  
 Yes  No

**How is the communication between you and your partner about sexuality?**  
 Very good  
 There is no communication about sexuality  
 It varies  
 Difficult  
 I am not sexually active

**How is the communication between you and your children about sexuality?**  
 Very good  
 There is no communication about sexuality

It varies  
 Difficult  
 I do not have children

**Do you know what a condom is?**  
 Yes  No

**Have you ever used one?**  
 Yes  No

**Why do you think people use condoms?**  
 To protect against Sexually Transmitted Diseases  
 To avoid pregnancy  
 To prevent HIV/AIDS  
 Curiosity  
 Because their friends use them  
 Other (please explain):  
 \_\_\_\_\_

Tools Level I

Individuals/Families



**Why do you think people do NOT use condoms?**

- They do not have enough information
- Condoms break easily
- Because their friends don't use them
- They don't want their partners to think s/he was unfaithful
- Condoms cause tension between partners
- Condom use spoils the mood
- They might have allergies
- They want to have a baby

*Now we would like to ask you about some sensitive topics. We do not assume that all questions apply to you personally.*

**Which phrase currently best describes you best? Mark only one box.**

- "My partner/spouse and I are planning on having children."
- "I am not sexually active."
- "I am in a monogamous relationship."
- "None of the above."

**Which phrase currently best describes you best? Mark only one box.**

- "I currently do not use condoms regularly, and I do not intend to start using them in the next 6 months."
- "I currently do not use condoms, but I am thinking about starting to use them in the next 6 months."
- "The next time I have sex, I will use a condom."
- "I currently use condoms regularly, but I have begun doing so only in the last 6 months."
- "I currently use condoms regularly and have done so for longer than 6 months."

*Thank you for filling out this form.  
Please wait for your Community Health Promoter to do the presentation.*



Center for Healthy Communities  
Wright State University, Dayton, OH

I.2.4

## Community Health Advocate Survey

ID number: \_\_\_\_\_

Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Interview: \_\_\_\_\_

### Introduction:

Hello, (name), my name is \_\_\_\_\_. I am calling to ask you some questions about the Community Health Advocate Program. The Center for Healthy Communities is interested in finding out what the people who have worked with Community Health Advocates think of the program. Our records show that you have had contact with one of our advocates, (name of Advocate, if necessary). Would you mind taking about 10 minutes to answer some questions? Your answers will be kept confidential. Thank you.

*(Circle the number corresponding to the response)*

### 1. How did you learn about the Community Health Advocates?

1. Flyer
2. Neighbor/family/friend
3. Community Site
4. Other (specify) \_\_\_\_\_
9. Don't know/no answer

### 2. Why did you contact a Community Health Advocate?

1. General source of information
2. Help in paying utilities
3. Health needs (self)
4. Need for food
5. Health needs (child or children)
6. Other (specify) \_\_\_\_\_
9. Don't know/no answer

### 3. How did the Community Health Advocate help you? (Circle all that apply)

1. Gave me information on resources
2. Helped me fill out papers
3. Went to appointment with me
4. Found health resources (glasses, medical, dental, etc.)
5. Found food resources
6. Financial assistance
7. Other (specify) \_\_\_\_\_
8. Did not help me (skip to question 5)
9. Don't know/no answer

Tools  
Level I

Individuals/  
Families



**4. In thinking about you overall experience and using a scale from 1 to 5, how much were you helped by working with the Community Health Advocate?**

- |   |               |   |
|---|---------------|---|
|   | Least helpful | 1 |
| <i>If your answer is 1 or 2, go to question 5</i>       | _____         | 2 |
|   |               | 3 |
| <i>If your answer is 3, 4, or 5, skip to question 6</i> |               | 4 |
|   | Most helpful  | 5 |

**5. If working with the Community Health Advocate was not very helpful, why not?**

1. No resources available
2. Person was not eligible
3. Process for getting help too long
4. Other (specify) \_\_\_\_\_
9. Don't know/no answer

**6. During the last 2 years, about how often have you worked with a Community Health Advocate? Has it been:**

1. Once (skip to question 8)
2. Twice
3. 3 to 5 times
4. More than 5 times
9. Don't know/no answer

**7. Were these contacts with the Advocate related to just one need you had or more than one need?**

1. One
2. More than one

**8. Have you ever had trouble getting in touch with the Advocate when you needed to?**

1. No
2. Yes (If yes, specify reason below)

\_\_\_\_\_

\_\_\_\_\_

**9. Would you recommend working with an Advocate to someone else?**

1. No
2. Yes

*(if no, ask why not and record below. Record any other comments)*

**10. What have you liked most about working with the Advocate?**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**11. What didn't or don't you like about working with the Advocate?**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**12. Are there other places in the community that it would be good to have an Advocate?  
If so, where?**

---



---



---



---

**Thank you for your answers. Now I'd like to ask you some questions about yourself.**

**13. How old are you?**

1. 11-18 years
2. 19-30 years
3. 31-50 years
4. 51-50 years
5. 61 years or over
9. Refused/no answer

**14. (Circle sex of respondent)**

1. Female
2. Male

**15. Would you describe yourself as:**

1. African-American
2. White
3. Hispanic
4. Asian
5. Native American
6. Other (specify)
10. Refused/no answer

**16. Where are you most likely to get information about health, health programs, or other information? For each place I name, please respond on a scale from 1 to 4, with 4 being most likely and 1 being least likely.**

	Least			Most
Television	1	2	3	4
Radio	1	2	3	4
Newspaper	1	2	3	4
Friend/family/neighbor	1	2	3	4
Mailings	1	2	3	4
Church	1	2	3	4
Community Health Advocate (specify other)	1	2	3	4

**17. Are there any other services that you think need to be available in the community?**

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*Thank you for taking the time to answer these questions. Again, your answers will be kept confidential and will not be reported individually, but only as part of a group.*



Department of Health Policy and Management  
The Johns Hopkins University School of Hygiene and Public Health

I.2.4

## Community Health Worker Satisfaction Questionnaire

Good day. Mr./Ms. \_\_\_\_\_

**We want your opinion on the Community Health Worker services. Please choose the answer that is closest to your opinion. There are no right or wrong answers. We want your opinion so that we can continue to serve you better. How would you rate the following qualities of the community health worker:**

Tools  
Level I

Individuals/  
Families

	Poor	Fair	Good	Very Good	Excellent	Does not apply
1. The worker's honesty						
2. The respect the worker shows						
3. How caring and concerned the worker is						
4. The time the worker takes with you						
5. How pleasant the worker is						
6. How well the worker listens to you						
7. How comfortable you feel with the worker						
8. How dependable the worker is						
9. How busy the worker seems						
10. The workers attitude in general						



Thinking about the things that the health worker does, would you \_\_\_\_\_  
rate the worker for each of the following activities:

	Poor	Fair	Good	Very Good	Excellent	Does not apply
11. Giving you information about high blood pressure						
12. Being clear when giving you information						
13. Telling you what your blood pressure reading is						
14. Taking your blood pressure						
15. Reminding you to take your medicines						
16. Discussing with you what happened at your last doctor's visit						
17. Reminding you to keep your next doctor's visit						
18. Stressing the importance of keeping your doctor visit						
19. Asking you about whether you keep your doctor's visits						
20. Giving you information on healthy eating						

Tools Level I

Individuals/Families



Tools  
Level IIndividuals/  
Families

Thinking about the health worker visits, how would you rate the following:

	Poor	Fair	Good	Very Good	Excellent	Does not apply
21. How helpful the worker is in keeping you alive						
22. How helpful the worker is in reducing your blood pressure						
23. How helpful the worker is in improving your medical care						
24. How helpful the worker is in getting you services that you need						
25. How helpful the worker is when you apply for medical or pharmacy assistance						
26. How helpful the worker is when you have problems with your medicines						
27. How helpful the worker is to you maintaining your health						
28. How helpful the worker is in finding you a doctor						
29. How helpful the worker is with your other health problems (not high blood pressure)						
30. How well the worker encourages you to be healthier						

Thinking about the way the health worker and the home visits, how would you rate the following:

	Poor	Fair	Good	Very Good	Excellent	Does not apply
31. How easy it is to reach the worker						
32. How helpful the worker is in saving you money						
33. The number of workers that visit you						
34. How well the worker knows her job						



**Thinking about the health worker in general, how would you rate the following**

	Poor	Fair	Good	Very Good	Excellent	Does not apply
35. How would you rate the quality of the services you received from the health worker overall						

**Would you say that the following statements were true: Always, Most of the time, sometimes, or Never.**

36. My community health worker lets me down

Always <input type="checkbox"/>	Most of the time <input type="checkbox"/>	Sometimes <input type="checkbox"/>	Never <input type="checkbox"/>
------------------------------------	--	---------------------------------------	-----------------------------------

37. My community health worker seems too busy for me

Always <input type="checkbox"/>	Most of the time <input type="checkbox"/>	Sometimes <input type="checkbox"/>	Never <input type="checkbox"/>
------------------------------------	--	---------------------------------------	-----------------------------------

38. I feel comfortable with the community health worker

Always <input type="checkbox"/>	Most of the time <input type="checkbox"/>	Sometimes <input type="checkbox"/>	Never <input type="checkbox"/>
------------------------------------	--	---------------------------------------	-----------------------------------

39. I appreciate the community health worker

Always <input type="checkbox"/>	Most of the time <input type="checkbox"/>	Sometimes <input type="checkbox"/>	Never <input type="checkbox"/>
------------------------------------	--	---------------------------------------	-----------------------------------

40. Thinking about the health worker services overall, how much could be better?

Many things <input type="checkbox"/>	A few things <input type="checkbox"/>	One or two things <input type="checkbox"/>	Nothing could be better at all <input type="checkbox"/>
---	--	---	--

41. How many workers did you see \_\_\_\_\_

42. Thinking about the worker you saw most often, would you recommend this health worker to a friend or relative who has a similar health condition

Definitely not <input type="checkbox"/>	Probably not <input type="checkbox"/>	Not sure <input type="checkbox"/>	Probably yes <input type="checkbox"/>	Definitely yes <input type="checkbox"/>
--	--	--------------------------------------	--	--

43. How good an idea it is to have health workers visit people with health conditions like yours

Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	Very Good <input type="checkbox"/>	Excellent <input type="checkbox"/>
----------------------------------	----------------------------------	----------------------------------	---------------------------------------	---------------------------------------



Healthier Communities Department of Spectrum Health  
 Mothers Offering Mothers Support Program (MOMS)  
 Maternal Support Services

I. 2.4

## Program Evaluation

(1 month in the program)

MOMS ID#  - Date:  -  - PPA ID#  - VOL ID#  - 

Please help us better our program by answering some questions about the maternal support services you have been getting. We are interested in your honest answers, whether they are positive or negative. Please answer all of the questions.

Tools  
Level IIndividuals/  
Families

### PROGRAM

1. How would you rate the quality of service you have been receiving?

Poor       Fair       Average       Good       Great

2. Are you getting the kind of service you want?

Never       Sometimes       Not sure       Usually       Always

3. To what extent is this program meeting your needs?

None of my needs have been metmet       Only a few of my needs have been met       Some of my needs have been met       Most of my needs have been met       Almost all of my needs have been met

4. If a friend were in need of similar help, would you recommend this program to her?

No       I don't think so       Not sure       I think so       Yes

5. If you were to seek help again, would you come back to this program?

No       I don't think so       Not sure       I think so       Yes

6. What do you need from the program to help you? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



**ADVOCATE SUPPORT** Questions 7 to 14 refer to your relationship with \_\_\_\_\_  
(CHN/advocate's name)

**7. For me, this support relationship is:**

- Poor       Fair       Average       Good       Great

**If you marked 1;2 or 3, indicate why you think this is so (check all that apply):**

- She is hard to talk to       She is too busy       Other  
 My problems are too much for her       She is uncomfortable with relationship
- 

**8. Contacting your advocate is:**

- Difficult       Somewhat       Neither       Somewhat easy       Easy  
difficult      difficult nor easy

**If you marked 1.2 or 3, Indicate why you think this is so (check all that apply):**

- She does not return my phone calls       She is never in the office  
 She doesn't get my messages       Other \_\_\_\_\_
- 

**9. Talking with your advocate is:**

- Difficult       Somewhat       Neither       Somewhat easy       Easy  
difficult      difficult nor easy

**If you marked 1.2 or 3, indicate why you think this is so (check all that apply):**

- She is real quiet       She doesn't seem interested       Other  
 She doesn't understand my problems       She doesn't listen

**10. Do you like this advocate?**       Yes       No

**11. Do you think your advocate likes you?**       Yes       No

**12. Do you feel your advocate understands you?**

- Never       Sometimes       Not sure       Usually       Always

**13. Do you feel your advocate is helping you?**

- Never       Sometimes       Not sure       Usually       Always

**14. What do you need from your advocate to help you?** \_\_\_\_\_

---

Tools  
Level I

Individuals/  
Families



**VOLUNTEER SUPPORT** Questions 15 to 23 refer to your relationship with \_\_\_\_\_  
(volunteer's name)

**15. For me, this support relationship is:**

- Poor       Fair       Average       Good       Great

**If you marked 1, 2 or 3, indicate why you think this is so (check all that apply):**

- She is hard to talk to       She is too busy       Other  
 My problems are too much for her       She is uncomfortable with relationship
- 

**16. Contacting your volunteer is:**

- Difficult       Somewhat difficult       Neither difficult nor easy       Somewhat easy       Easy

**If you marked 1, 2 or 3, indicate why you think this is so (check all that apply):**

- She has no phone       She does not return my phone calls  
 She is never home       She doesn't get my messages  
 Other \_\_\_\_\_

**17. Talking with our volunteer is:**

- Difficult       Somewhat difficult       Neither difficult nor easy       Somewhat easy       Easy

**If you marked 1, 2 or 3, indicate why you think this is so (check all that apply):**

- She is real quiet       She doesn't understand my problems  
 She doesn't seem interested       She doesn't listen  
 Other \_\_\_\_\_

**18. Do you like this volunteer?**       Yes       No

**19. Do you think your volunteer likes you?**       Yes       No

**20. Do you feel your volunteer is like you?**       Yes       No

21. Do you feel your volunteer understands you?

- Never       Sometimes       Not sure       Usually       Always

22. Do you feel your volunteer is helping you?

- Never       Sometimes       Not sure       Usually       Always

23. What do you need from your volunteer to help you? \_\_\_\_\_

\_\_\_\_\_

24. Do you have any other comments or concerns? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Tools  
Level I

Individuals/  
Families



Juntos Contra el Cancer  
University of Arizona  
Santa Cruz County, AZ

I.2.4

## Promotor/a Evaluation

Contact Form #: \_\_\_\_\_  
Date: \_\_\_\_\_  
Time Began: \_\_\_\_\_  
Time End: \_\_\_\_\_  
Initials: \_\_\_\_\_

Tools  
Level I

Individuals/  
Families

Hi, my name is \_\_\_\_\_ from the University of Arizona. Last year you were visited by \_\_\_\_\_, a promotor/a. I work with the promotor/a project too and I'd like to spend a few minutes talking to you about it. Is now a good time to talk? Good, it will only take a few minutes.

### (Once inside)

I'm going to be asking you a series of questions about the promotor/a project. (Promotor/a's name) has not discussed with me anything you two spoke about. All of the information you give to me will be strictly confidential and will only be reported in general terms, your name or the promotor/a's name will never be used. This information will be used to help design better promotor/a programs to meet the needs of women in the community.

1. **When did you meet your promotor/a for the first time?** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. **What do you remember about her first visit?** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

3. **What language did you speak with the promotor/a?** \_\_\_\_\_

(If Spanish, ask question #4)

(If English, ask question #5)

4. **Do you prefer to speak Spanish, or do you only speak and understand Spanish?** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



5. In what ways did your promotor/a help you? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

6. What did you learn about cancer in general? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

7. What did you learn about cervical cancer? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

8. What did you learn about pap tests (or smears)? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(Probe: anything else?)

9. Would you have known where to go for a Pap test if your promotor/a had not visited you?

(If yes: where?) \_\_\_\_\_

10. Have you ever had a Pap test?

Yes \_\_\_\_\_ No \_\_\_\_\_

(If yes: continue with question #11.)

(If no, go to question #21.)

11. When did you get your last Pap test?

Date \_\_\_\_\_

12. Did you make the appointment for your Pap test or did your promotor/a make it?

(Check the appropriate response)

Contact made appt. \_\_\_\_\_ Promotor/a made appt. \_\_\_\_\_

13. Before that exam, how many years had it been since you had a Pap test?

\_\_\_\_\_

Tools  
Level I

Individuals/  
Families



14. (Interviewer: if question #11 is more than a year ago): why was there so much time between that appointment and your most recent one?

---



---

(Probe) was there some particular reason or something that kept you from going?

---



---

15. Why did you get your Pap test? \_\_\_\_\_

---



---

16. Where did you go for your Pap test? \_\_\_\_\_

---



---

17. What was it like? What were your feelings about it? \_\_\_\_\_

---



---

(Probe: how were you treated there?) \_\_\_\_\_

---



---

18. Did you feel comfortable with the staff? \_\_\_\_\_

---



---

19. What were the results of your clinic visit?

(If she does not mention Pap test, probe: what were the results of your Pap test?)

---



---

20. If you had not met your promotor/a would you have gone for a Pap test?

Yes \_\_\_\_\_ No \_\_\_\_\_

(If no:) why not?

Tools  
Level I

Individuals/  
Families



**21. Are you going to get a Pap test in the coming year?**

(If yes) why? \_\_\_\_\_  
 \_\_\_\_\_

(If no) why not? \_\_\_\_\_  
 \_\_\_\_\_

**22. What did you talk with your promotor/a about during her visits or phone calls?** \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(Probe: if interviewee does not discuss any of the following subject areas in question 17, ask specifically:)

**Did you talk with your promotor/a about:**

Breast Cancer	Yes _____	No _____
Mammograms	Yes _____	No _____
Breast Self-Exam	Yes _____	No _____
Diabetes	Yes _____	No _____
Heart Disease	Yes _____	No _____
High Blood Pressure	Yes _____	No _____
Family Problems	Yes _____	No _____
Family Planning	Yes _____	No _____
Health Programs	Yes _____	No _____
Other Social Services	Yes _____	No _____
Drugs	Yes _____	No _____
HIV/AIDS	Yes _____	No _____
Insurance	Yes _____	No _____
(IF YES: Did your promotor/a help you get on ACCCHS?)	Yes _____	No _____

If you already had ACCCHS or other insurance, did she help you with any insurance problems?

	Yes _____	No _____
Other	Yes _____	No _____

**23. What was most helpful to you about your discussions with your promotor/a?** \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_

Tools  
Level I

Individuals/  
Families



**24. Did you talk to any of your friends or relatives about any of the issues discussed with the promotores/as?**

Yes \_\_\_\_\_ No \_\_\_\_\_

**If yes, what did you talk about?** \_\_\_\_\_

\_\_\_\_\_

**25. What are your greatest health concerns?** \_\_\_\_\_

\_\_\_\_\_

**26. What are your greatest concerns for you and your family?** \_\_\_\_\_

\_\_\_\_\_

**27. Were you able to talk to your promotor/a about confidential matters?**

Yes \_\_\_\_\_ No \_\_\_\_\_

**(If they respond write in response)**

**Now, I would like to ask you a few more questions about you and members of your household.**

**28. In what country were you born?**

(Put a check next to correct answer. Write in name of country next to specify if other than USA or Mexico.)

USA \_\_\_\_\_ Mexico \_\_\_\_\_ Other (specify) \_\_\_\_\_

**29. In what city and state were you born?** \_\_\_\_\_

\_\_\_\_\_

**30. How long have you lived in the United States?**

Years \_\_\_\_\_ months \_\_\_\_\_

**31. Do you have any children?**

Yes \_\_\_\_\_ No \_\_\_\_\_

**32. How many?** \_\_\_\_\_

Tools  
Level I

Individuals/  
Families



33. How old is your youngest child? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

34. What is your birth date?                      Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

35. How many family members are living with you in your household? \_\_\_\_\_

36. Which of the following best describes your current employment situation?  
 (one answer only) (read the list) (please circle code to correct answer)

- Employed, work full time . . . . . 01
- Employed, work part time . . . . . 02
- Employed, on maternity leave . . . . . 03
- Laid off or on strike . . . . . 04
- Unemployed and looking for work . . . . . 05
- Unemployed and not looking for work . . . . . 06
- Retired . . . . . 07
- Housewife only . . . . . 08
- Unable to work (disabled) . . . . . 09
- Full time student . . . . . 10
- Part time student . . . . . 11
- Don't know . . . . . 88
- Refused to answer . . . . . 99

37. Now we would like to know how much your family's total combined income from all family members was during the past 12 months. This includes income from all sources, such wages, salaries, social security or retirement benefits, interest or dividends, rent food stamps, and so forth. Can you tell me if it was (read the list and mark one).

- Under \$6,000 . . . . . 01
- Or \$6,000 to \$9,999 . . . . . 02
- Or \$10,000 to \$19,999 . . . . . 03
- Or \$20,000 to \$29,999 . . . . . 04
- Or \$30,000 to \$39,999 . . . . . 05
- Or \$40,000 or more . . . . . 06

Tools  
Level I

Individuals/Families



**38. Do you have medical insurance?**

Yes \_\_\_\_\_ No \_\_\_\_\_

**(If yes, mark the ones that apply to you.)**

- Medicare A or B . . . . . 01
- AHCCCS (Medicaid) . . . . . 02
- Coverage for military personnel and their  
Families (veterans, CHAMPUS) . . . . . 03
- Private insurance (including HMO's (Cigna, partners,  
GHMA, Intergroup, etc.) . . . . . 04
- Other . . . . . 05
- Specify \_\_\_\_\_

**39. Is there anything else you would like to tell us about the promotora project? \_\_\_\_\_**

---



---



---

**Again, thank you for your time and assistance in helping us learn how to improve other promotora programs.**

**Interviewer comments:**

**Tools  
Level I**

**Individuals/  
Families**



Opening Doors New Mexico  
Community Health Workers Evaluation Project  
University of New Mexico

I.2.4

## Client Questionnaire\*

Date: \_\_\_\_\_

CHW ID # \_\_\_\_\_

### 1. How did it happen that you received help from the community health worker?

(Please circle best answer.)

- a. Recommended by someone at a clinic or doctor's office  
b. Recommended by someone at another agency  
Which one?

- c. Recommended by a friend or acquaintance  
d. Recommended by a relative  
e. Your own idea  
f. The community health worker came on their own initiative.  
g. Other \_\_\_\_\_

### 2. I went to see or was referred to the community health worker for...

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Family planning                   | <input type="checkbox"/> Obtaining food          | <input type="checkbox"/> Work  |
| <input type="checkbox"/> Pregnancy classes                 | <input type="checkbox"/> Child abuse             | <input type="checkbox"/> Housing   |
| <input type="checkbox"/> Care after having a baby          | <input type="checkbox"/> Gang violence           | <input type="checkbox"/> Financial                                       |
| <input type="checkbox"/> Breastfeeding                     | <input type="checkbox"/> Accident prevention     | <input type="checkbox"/> Transportation                                  |
| <input type="checkbox"/> Parenting classes                 | <input type="checkbox"/> Vaccinations Medicine   | <input type="checkbox"/> Recreation                                      |
| <input type="checkbox"/> Breast/cervical cancer, screening | <input type="checkbox"/> Nutrition               | <input type="checkbox"/> Sanitation                                      |
| <input type="checkbox"/> Other women's health              | <input type="checkbox"/> Dental health           | <input type="checkbox"/> Civic/Political                                 |
| <input type="checkbox"/> Well baby checkups                | <input type="checkbox"/> Smoking cessation       | <input type="checkbox"/> Immigration                                     |
| <input type="checkbox"/> School/Head Start                 | <input type="checkbox"/> Illness                 | <input type="checkbox"/> Glucometer training                             |
| <input type="checkbox"/> Immunizations                     | <input type="checkbox"/> Diabetes                | <input type="checkbox"/> Transportation of medication/other health items |
| <input type="checkbox"/> Lead poisoning                    | <input type="checkbox"/> Prostate                | <input type="checkbox"/> Emotional support/encouragement                 |
| <input type="checkbox"/> Child development issues          | <input type="checkbox"/> Exercise                | <input type="checkbox"/> Domestic violence                               |
| <input type="checkbox"/> Teen pregnancy prevention         | <input type="checkbox"/> Senior services         | <input type="checkbox"/> Agency referral                                 |
| <input type="checkbox"/> Injections                        | <input type="checkbox"/> Cancer support services | <input type="checkbox"/> All Other (please describe)                     |
| <input type="checkbox"/> Abuse of drugs and/or alcohol     | <input type="checkbox"/> Public assistance       | _____  |
| <input type="checkbox"/> Sexually transmitted diseases     | <input type="checkbox"/> Monitor blood sugar     |  |
| <input type="checkbox"/> Family problems                   | <input type="checkbox"/> Access to health care   |  |
|  | <input type="checkbox"/> Blood pressure          |  |

\* Form is available in Spanish



**3. How comfortable do you feel doing the following? (Please circle the best answer for each question.)**

	<i>Very comfortable</i>	<i>Somewhat comfortable</i>	<i>Not very comfortable</i>	<i>I don't have to do this</i>
a. Knowing why I need a repeat PAP smear	1	2	3	4
b. Doing a breast self-exam	1	2	3	4
c. Calling the community health worker for help	1	2	3	4
d. Knowing how to take my medication	1	2	3	4
e. Breastfeeding my baby	1	2	3	4
f. Knowing what will happen during my colposcopy	1	2	3	4
g. Knowing where to go to apply for WIC	1	2	3	4
h. Caring for my baby	1	2	3	4
i. Knowing what to expect during labor	1	2	3	4
j. Making food choices that keep my blood sugars in control	1	2	3	4
k. Knowing the benefits of exercise in controlling blood sugar	1	2	3	4
l. Checking my blood sugar	1	2	3	4
m. Knowing how to take care of low blood sugar	1	2	3	4

**4. How much sympathy or concern did the community health worker show to you?**

- a. A lot      b. Some      c. Hardly any      d. None

**5. How much did the community health worker help by suggesting ways you could take care of your problem yourself?**

- a. A lot      b. Some      c. Hardly any      d. None

**6. How much assistance with transportation, filling out forms, etc., did the community health worker give you?**

- a. A lot      b. Some      c. Hardly any      d. None

**7. What other things did she/he do to help you that I haven't mentioned?** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**8. Would you go to her/him for help again?**

- a. Yes      b. No

**9. Would you recommend her/him to others needing help?**

- a. Yes      b. No

**Thank you very much for taking the time to answer these questions. The health advisors will use the things you and others have said during these interviews to improve the services they provide in the community.**

*Is there anything else you want to say or ask about the community health advisors, or this interview?*

\_\_\_\_\_

\_\_\_\_\_

Centro Comunitario Juan Diego  
Chicago, IL

I.3.1

## Post Presentation Form\*

- Please answer the questions below by putting a check in the box to mark your answers. Your answers will be confidential.

### Did you watch a video about HIV/AIDS?

Yes, Name of Video:

No

### What is your opinion of the video?

- Very interesting  
 Interesting  
 Not very interesting

### Did you receive any of the following?

(check all that apply)

- Pamphlets/handouts  
 Male condoms  
 Female condoms  
 Lubricating jelly  
 Other: (specify)

### Check the ones that you need more of.

- Pamphlets/handouts  
 Male condoms  
 Female condoms  
 Lubricating jelly  
 Other: (specify)

### Compared to before the presentation, would you say you learned something new about HIV/AIDS?

Yes     No

### How did you find the information?

I understood...

- Most things or everything  
 Some, but not all  
 Very little

### From what you learned in this presentation, what was the most important or useful information for you and your family?

- Communicating information to my family  
 Learned modes of HIV transmission  
 Prevention techniques  
 Learned how to identify my risk factors  
 I learned nothing

### Mark the way in which you are MOST likely to use this information

- In my relationship with my spouse/partner  
 Share it with my children  
 Share it with other family members (extended family members)  
 Share it with my friends and neighbors  
 Another way (please specify):

### After the presentation, do you think you are currently at risk of contracting HIV?

Yes     No

### After the presentation, do you think your partner is currently at risk of contracting HIV?

Yes     No

*If you would like more information or a referral for other services, please fill out the spaces below with your name and address.*

Name:

Address:

Telephone:



Tools  
Level I

Individuals/  
Families

Would you like to recommend us to a friend or family member?

Yes

No

**Check True or False to answer each question**

1. Mosquitoes transmit HIV, the virus that causes AIDS	True	False
2. You can prevent getting HIV by practicing abstinence (no sexual intercourse).	True	False
3. A person can get HIV from an open mouth kiss (French kiss).	True	False
4. A person can be infected with HIV and not know it.	True	False
5. You can get HIV from a hug.	True	False
6. If a person tests positive for HIV, it means that he/she has AIDS.	True	False
7. HIV can be found in breast milk.	True	False
8. The use of drugs and alcohol can impair judgment, and make it more likely that a person will engage in HIV risk behavior.	True	False
9. You can get HIV from toilet seats.	True	False
10. The use of latex condoms and spermicidal can reduce the risk of getting or giving STDs, including HIV.	True	False
11. You can become infected with HIV by donating blood.	True	False
12. Persons with HIV, who feel healthy can infect other people through sexual intercourse.	True	False
13. You can prevent getting HIV by washing after sexual intercourse.	True	False
14. AIDS has a cure if treated during early stages.	True	False
15. You can get HIV by eating from the same plate and drinking from the same glass.	True	False
16. HIV is found in blood, semen and vaginal fluids.	True	False

Tools  
Level I

Individuals/  
Families



*Now we would like to ask you about some sensitive topics.  
We do not assume that all questions apply to you personally. Please answer as best as you can.*

**The next time you have intercourse,  
will you use a condom?**

Yes     No

**Do you plan to start using condoms in the  
next six months?**

Yes     No

Tools  
Level I

Individuals/  
Families

*Thank you for participating in our program.*



Planned Parenthood of Los Angeles in collaboration with  
Hathaway Family Resource Center  
Promotores/as Comunitarios Training Program

I.3.2

 Pre-Exam\*

 Post-Exam\*

Name: \_\_\_\_\_ Date: \_\_\_\_\_

*Please read each question carefully and choose the appropriate answer.  
Relax, concentrate and good luck.*

### Self- Esteem

1. What is self-esteem?

\_\_\_\_\_

\_\_\_\_\_

2. Name three factors that lower self-esteem.

\_\_\_\_\_

3. Name three factors that help raise self-esteem.

\_\_\_\_\_

4. What is the difference between self-esteem and self-concept?

\_\_\_\_\_

\_\_\_\_\_

5. An insecure person possibly has a low self-esteem.

True \_\_\_\_\_ False \_\_\_\_\_

Explain your answer: \_\_\_\_\_

\_\_\_\_\_

### Communication Skills

6. Name the two types of communication:

\_\_\_\_\_

7. Name two things that can affect a message from being understood correctly:

\_\_\_\_\_

\* Form is available in Spanish

Tools  
Level I

Individuals/  
Families



8. Identify from the following examples the style of communication that the person is using:

a. "Don't you see that I am tired, bring me the chair?"

This form of communication is: \_\_\_\_\_

b. "Oh, how my feet hurt, if only I had a chair"

This form of communication is: \_\_\_\_\_

c. "Can you please give me the chair that is next to you."

This form of communication is: \_\_\_\_\_

9. What is the difference between listening, and hearing?

\_\_\_\_\_  
\_\_\_\_\_

10. Make the following example into an "I" Statement:

*Leave me alone!*

When: \_\_\_\_\_

I feel: \_\_\_\_\_

Then: \_\_\_\_\_

I would prefer: \_\_\_\_\_

Tools  
Level I

Individuals/  
Families

## Values and Sexuality

11. What are values?

\_\_\_\_\_  
\_\_\_\_\_

12. Name three sources where we receive values about sexuality:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

13. Name two examples of values related to sexuality:

a. \_\_\_\_\_

b. \_\_\_\_\_

14. A girl can be born without a hymen: True \_\_\_\_\_ False \_\_\_\_\_

15. Our values never change: True \_\_\_\_\_ False \_\_\_\_\_



## How to speak to our children about sexuality

16. Why is it important to speak to your children about sexuality?

---



---

17. Write an example of possible messages that are received from each category.

Faith Community/Church: \_\_\_\_\_ Friends: \_\_\_\_\_  
Media/Television: \_\_\_\_\_ Parents: \_\_\_\_\_

18. Respond to the following situation taking into consideration the age of the child. Situation: Your 5 year-old child asks, "how are babies made?"

Your answer:

---



---

19. When does sexuality begin for a human being?

- |                       |                    |
|-----------------------|--------------------|
| a. At 1 year old      | c. Birth           |
| b. During adolescence | d. Pre-adolescence |

20. In children, self-exploration of their sexual organs is a normal behavior:

True \_\_\_\_\_ False \_\_\_\_\_

## Female and Male Anatomy

21. What is the function of the clitoris? \_\_\_\_\_

---

22. Sperm and testosterone are produced in: \_\_\_\_\_

---

23. Explain the menstrual cycle: \_\_\_\_\_

---



---

24. Name two male organs that produce the fluid that makes up semen:

\_\_\_\_\_

25. A woman can become pregnant even if her partner withdraws his penis and ejaculates outside of her body.

True \_\_\_\_\_ False \_\_\_\_\_

Why? \_\_\_\_\_

\_\_\_\_\_

## Birth Control Methods

26. Name three hormonal birth control methods:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

How do these protect a woman from pregnancy? \_\_\_\_\_

\_\_\_\_\_

27. Name the four birth control categories:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

28. Which methods help us to know our own fertility?

\_\_\_\_\_

29. Name three barrier methods:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

30. Which of the following combinations would be most effective in protecting against pregnancy and sexually transmitted infections?

- a. Condom and foam
- b. Female condom and male condom
- c. Condom and the pill
- d. The I.U.D and the pill

Tools  
Level I

Individuals/  
Families



## Sexually Transmitted Infections (STI's)

31. Name the four STI categories:

- a. \_\_\_\_\_  
 b. \_\_\_\_\_  
 c. \_\_\_\_\_

32. What is the most common symptom of STI's? \_\_\_\_\_

33. Under what category are genital warts? \_\_\_\_\_

34. What symptoms would a woman with chlamydia have? \_\_\_\_\_

35. Name two ways of being infected with pubic lice: \_\_\_\_\_

## HIV / AIDS

36. What do the initials stand for?

- |         |         |
|---------|---------|
| H _____ | A _____ |
| I _____ | I _____ |
| V _____ | D _____ |
|         | S _____ |

37. Name three ways of being infected with HIV:

- a. \_\_\_\_\_  
 b. \_\_\_\_\_  
 c. \_\_\_\_\_

38. What are the four fluids where HIV lives?

- a. \_\_\_\_\_  
 b. \_\_\_\_\_  
 c. \_\_\_\_\_  
 d. \_\_\_\_\_

39. Define "window period": \_\_\_\_\_  
 \_\_\_\_\_

40. What is the difference between HIV and AIDS? \_\_\_\_\_  
 \_\_\_\_\_

## Prenatal Care

41. During pregnancy, the correct name for an 8-week old fetus is:

\_\_\_\_\_

42. Name the three signs of labor:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

43. Name three signals that indicate a possible pregnancy:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

44. When a fetus is growing inside the uterus it is being nurtured by the:

- a. Amniotic bag
- b. Placenta and umbilical cord
- c. Uterine lining
- d. Stomach walls

45. What is the name of the milk that first comes out of the mother's breast?

\_\_\_\_\_

## Menopause

46. What is menopause? \_\_\_\_\_

\_\_\_\_\_

47. Name three signs that signal to a woman that she is in menopausal state:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

48. Why does a woman feel so many hot flashes during menopause? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Tools  
Level I

Individuals/  
Families



49. A woman can become pregnant during pre-menopause:

True \_\_\_\_\_ False \_\_\_\_\_

50. What does Premarin do to a woman's body?

\_\_\_\_\_

\_\_\_\_\_

## Domestic Violence

51. Name three types of domestic violence.

\_\_\_\_\_

52. What are the three stages of the cycle of violence?

\_\_\_\_\_

53. What is a restriction order? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

54. If a woman wants to escape from an abusive relationship, what should she take with her?  
Write two examples:

\_\_\_\_\_

55. What type of abuse is it when a person is being yelled at and is being offended?

- |             |              |
|-------------|--------------|
| a. Economic | c. Emotional |
| b. Physical | d. Isolation |

## Alcohol and Drug Abuse

56. What category is cocaine under?

- a. Inhalants
- b. Stimulants
- c. Narcotics
- d. Depressives

57. What category is heroin under?

- a. Inhalants
- b. Stimulants
- c. Narcotics
- d. Depressives

58. What are "COOLS"?

- a. Cigarettes dipped in heroine
- b. Cigarettes dipped in acid
- c. Cigarettes dipped in PCP
- d. Cigarettes dipped in cocaine

59. What is the name of the synthetic drug that is strictly prescribed to people who want to end their heroine addiction?

- a. Codeine
- b. Methadone
- c. Low doses of Marijuana
- d. Viagra

60. What is the drug most commonly used in the United States?

- a. Marijuana
- b. Cocaine
- c. Tobacco
- d. Alcohol

## Child Abuse

61. Write three examples of physical abuse.

\_\_\_\_\_

62. Write three examples of negligence.

\_\_\_\_\_

63. Write three examples of sexual abuse.

\_\_\_\_\_

Tools  
Level I

Individuals/  
Families



64. Who is obligated by law to report suspected child abuse cases?

Give three examples:

\_\_\_\_\_

65. If a person obligated to report does not report a child abuse case, that person can be sent to jail for six months, pay a \$1,000 fine or do both.

True \_\_\_\_\_ False \_\_\_\_\_

### Optional

How was the exam? Why?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Easy \_\_\_\_\_ Difficult \_\_\_\_\_ Regular \_\_\_\_\_

Tools  
Level I

Individuals/  
Families

Thank you



Arizona Department of Health Services  
Health Start Program

I.3.3

## Family Follow-up Encounter Form

ID Number \_\_\_\_\_ Lay Health Worker \_\_\_\_\_ Today's Date \_\_\_\_\_

\_\_\_\_\_  
Mother's Last Name      First Name      Maiden Name      Date of Birth

Dates of Attempted Visits

\_\_\_\_/\_\_\_\_/\_\_\_\_    \_\_\_\_/\_\_\_\_/\_\_\_\_    \_\_\_\_/\_\_\_\_/\_\_\_\_    \_\_\_\_/\_\_\_\_/\_\_\_\_

New Address: (if applicable) \_\_\_\_\_

New Pregnancy?

Yes       No

\_\_\_\_/\_\_\_\_/\_\_\_\_

Expected Date of Delivery:

Length of Visit:

(in minutes) \_\_\_\_\_

No Visit

### PROGRAM STATUS:

#### **CONTINUING**

Continuing Family Follow-Up

#### **CLOSED**

Refused Family Follow-Up

Completed Family Follow-Up

Lost to Follow-Up/Moved

Withdrew from Program

Dropped from Program

Referred to Other Program

Transferred to Other Site

If the case is being closed due to a death, please check the applicable:

Child's death

Mother's date

### SOURCES OF INCOME:

Own full-time job

Own part-time job

Partner, full-time job

Partner, part-time job

Other household member job

AFDC

Social Security

Alimony

Child support

Disability

Unknown

Other

### PLACE OF MEETING:

Not Applicable

Mother's Home

LHW's Home

Neighbor's Home

Relative's Home

Program Office

Clinic

Community Center

Social Event

Hospital

School

Telephone Visit

Other



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Individuals/  
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**EDUCATION TOPICS DISCUSSED:**

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Health Start program          | <input type="checkbox"/> Emotions/Feelings             | <input type="checkbox"/> Labor/Delivery               |
| <input type="checkbox"/> Women's Health                | <input type="checkbox"/> Unmet Needs                   | <input type="checkbox"/> Maternal Diet                |
| <input type="checkbox"/> Maternal High Risk Conditions | <input type="checkbox"/> Child High Risk Conditions    | <input type="checkbox"/> Parenting Skills             |
| <input type="checkbox"/> Hearing/Vision Testing        | <input type="checkbox"/> Breastfeeding                 | <input type="checkbox"/> Family Planning              |
| <input type="checkbox"/> Smoking/Alcohol               | <input type="checkbox"/> Abuse/Domestic Violence       | <input type="checkbox"/> Transportation               |
| <input type="checkbox"/> Child Nutrition/Diet          | <input type="checkbox"/> Early Childhood Education     | <input type="checkbox"/> Child's Health & Development |
| <input type="checkbox"/> Safety                        | <input type="checkbox"/> Prenatal Care                 | <input type="checkbox"/> Infant Care                  |
| <input type="checkbox"/> Immunizations                 | <input type="checkbox"/> Finances                      | <input type="checkbox"/> Changes after Pregnancy      |
| <input type="checkbox"/> Changes during Pregnancy      | <input type="checkbox"/> Educational Programs - Parent | <input type="checkbox"/> Other                        |

**TRANSPORTATION ASSISTANCE:**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Tokens/Passes            | <input type="checkbox"/> Cab Arrangements | <input type="checkbox"/> Community Arrangements |
| <input type="checkbox"/> Transportation Available | <input type="checkbox"/> None Needed      |   |

	Receiving	Waiting	Denied	Referred	Barriers
DCSE	<input type="checkbox"/>				
CPS	<input type="checkbox"/>				
AHCCCS	<input type="checkbox"/>				
Unemployment	<input type="checkbox"/>				
AFDC	<input type="checkbox"/>				
Food Stamps	<input type="checkbox"/>				
WIC	<input type="checkbox"/>				
CSFP	<input type="checkbox"/>				
Food Bank	<input type="checkbox"/>				
AzEIP	<input type="checkbox"/>				
SSA	<input type="checkbox"/>				
Other Prenatal Prgm	<input type="checkbox"/>				
Employment	<input type="checkbox"/>				
Transportation	<input type="checkbox"/>				
Child Care Services	<input type="checkbox"/>				
Early Childhood Ed	<input type="checkbox"/>				
Edult Ed	<input type="checkbox"/>				
Prenatal Classes	<input type="checkbox"/>				
Parenting Classes	<input type="checkbox"/>				
Breastfeeding Classes	<input type="checkbox"/>				
Other	<input type="checkbox"/>				

	Receiving	Waiting	Denied	Referred	Barriers
<b><u>Referral to Community Resources:</u></b>					
Prenatal Care CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Well Baby Care CHD CHC MSP IHS OTH	<input type="checkbox"/>				



	Receiving	Waiting	Denied	Referred	Barriers
<b><u>Referral to Community Resources:</u></b>					
Primary Care CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Immunizations CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Family Planning CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Dental Care CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Nursing Care CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Mental Health Services CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Social Services CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Hearing/Vision CHD CHC MSP IHS OTH	<input type="checkbox"/>				
Genetic Services CHD CHC MSP IHS OTH	<input type="checkbox"/>				

*BARRIERS: 1= Not Available 2= Language 3= Transportation 4= Client Refusal 5= Other*

**INDEX CHILD IMMUNIZATION STATUS:**

Records checked?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Age appropriately immunized?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Series complete?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>

*Please list below any childhood diseases contracted by the index child since the last visit:*

**QUESTIONS:**

Is this 2 year follow-up visit?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
<i>Note: If Yes, please submit the Family Immunization Roster</i>			
Is the client breastfeeding?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Family planning goal changed?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Child's milestones discussed?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Child had well child checks?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>

*Date of next well child checkup:*



Tools  
Level I

Individuals/  
Families

Arizona Department of Health Services  
Health Start Program

I.3.3

**Prenatal Outcome Form**

ID Number \_\_\_\_\_ Lay Health Worker \_\_\_\_\_ Today's Date \_\_\_\_/\_\_\_\_/\_\_\_\_

\_\_\_\_\_/\_\_\_\_/\_\_\_\_  
Mother's Last Name First Name Maiden Name Date of Birth

**BABY INFORMATION:**

\_\_\_\_\_/\_\_\_\_/\_\_\_\_  
Baby's Last Name First Name Middle Name Date of Birth

\_\_\_\_ lbs. \_\_\_\_ oz.  
Birth Weight: Hospital of Birth City of Birth County of Birth

Male  Female

**RISK ASSESSMENT FOR MOM AT BIRTH OF BABY:**

	True	Unknown
Heart Problems	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes/Gestational diabetes	<input type="checkbox"/>	<input type="checkbox"/>
High Blood pressure	<input type="checkbox"/>	<input type="checkbox"/>
Sexually transmitted diseases	<input type="checkbox"/>	<input type="checkbox"/>
Multiple pregnancy	<input type="checkbox"/>	<input type="checkbox"/>
Mother smoked/suspected	<input type="checkbox"/>	<input type="checkbox"/>
Alcohol use/suspected	<input type="checkbox"/>	<input type="checkbox"/>
Drug use (incl. prescription)/suspected	<input type="checkbox"/>	<input type="checkbox"/>
Mother uses smokeless tobacco	<input type="checkbox"/>	<input type="checkbox"/>
Does not use seat belts	<input type="checkbox"/>	<input type="checkbox"/>
Other household members smokes	<input type="checkbox"/>	<input type="checkbox"/>
Other household member abuses alcohol	<input type="checkbox"/>	<input type="checkbox"/>
Homeless	<input type="checkbox"/>	<input type="checkbox"/>
Migrant	<input type="checkbox"/>	<input type="checkbox"/>
Does not read or speak English	<input type="checkbox"/>	<input type="checkbox"/>
Not enough money to meet basic needs	<input type="checkbox"/>	<input type="checkbox"/>
No plan to pay for delivery	<input type="checkbox"/>	<input type="checkbox"/>
Has insufficient support network	<input type="checkbox"/>	<input type="checkbox"/>
Is new to the community	<input type="checkbox"/>	<input type="checkbox"/>
Is geographically isolated	<input type="checkbox"/>	<input type="checkbox"/>
Has unsupportive or no family	<input type="checkbox"/>	<input type="checkbox"/>
Other children not immunized	<input type="checkbox"/>	<input type="checkbox"/>
Other children without medical home	<input type="checkbox"/>	<input type="checkbox"/>
Lack of knowledge or fear of parenttiing	<input type="checkbox"/>	<input type="checkbox"/>
Age (under 19 or over 35)	<input type="checkbox"/>	<input type="checkbox"/>

Tools  
Level I

Individuals/  
Families



**RISK ASSESSMENT FOR MOM AT BIRTH OF BABY:**

	Risk	True	History	Unknown
Other children under 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has no transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is victim of family violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**INSURANCE STATUS AT BIRTH OF BABY:**

Private Insurance: (Choose One)	Baby	Mom
Has Insurance	<input type="checkbox"/>	<input type="checkbox"/>
No Insurance	<input type="checkbox"/>	<input type="checkbox"/>
Unknown	<input type="checkbox"/>	<input type="checkbox"/>

AHCCCS Status at Birth of Baby: (Choose One)	Baby	Mom
Enrolled in AHCCCS	<input type="checkbox"/>	<input type="checkbox"/>
Applied, waiting	<input type="checkbox"/>	<input type="checkbox"/>
Will apply	<input type="checkbox"/>	<input type="checkbox"/>
Denied	<input type="checkbox"/>	<input type="checkbox"/>
Does not want to apply	<input type="checkbox"/>	<input type="checkbox"/>
Unknown	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>

MARITAL STATUS: (Choose one)	
Divorced	<input type="checkbox"/>
Married	<input type="checkbox"/>
Never Married	<input type="checkbox"/>
Separated	<input type="checkbox"/>
Widowed	<input type="checkbox"/>
Living Together	<input type="checkbox"/>
Unknown	<input type="checkbox"/>
Other	<input type="checkbox"/>

**PRENATAL CARE INFORMATION:**

Health Plan/HMO/Insurance

Date of First Prenatal Visit

Number of Health Care Provider Prenatal Visits

**REMINDER:**

Update and submit a Family Immunization Roster for appropriate children in the household. If the only child in the household under four is the index child, do NOT submit a Family Immunization Roster.

**QUESTIONS:**

Family planning goal identified?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Was Karebook given?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Did mother begin breastfeeding the baby?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>
Is mother currently breastfeeding?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Unknown <input type="checkbox"/>

Tools  
Level I

Individuals/  
Families



Health Care and Aging Studies Branch  
 Division of Adult and Community Health  
 National Center for Chronic Disease Prevention and Health Promotion  
 Centers for Disease Control and Prevention

I.3.3

## Health-Related Quality-of-Life Measure (HRQOL-14)

The 4-item set of health-related quality-of-life questions (HRQOL-4) below has been in continuous use in the state-based Behavioral Risk Factor Surveillance System (BRFSS) since January, 1993 (See [www.cdc.gov/nccdphp/brfss/](http://www.cdc.gov/nccdphp/brfss/)). As of the end of 1999, over 800,000 adults aged 18 and older have responded to these core BRFSS questions. Beginning in 2000, the HRQOL-4 are also asked in the National Health and Examination Survey (NHANES) for persons aged 12 and older. A related 10-item Quality-of-Life (QOL) module has also been available for optional use in the BRFSS since January 1995. When used together, the HRQOL-4 and the supplemental 10-item module form the expanded HRQOL-14 set of questions that many states and communities are now using in their surveys, providing a large public-domain source of HRQOL population data.

The CDC HRQOL-14 questions have been validated in several studies, including ones that have cross-validated the questions with the widely-used Rand Corporation's Medical Outcomes Study Short-Form 36 (SF-36). Results to date indicate that the HRQOL-14 questions, in spite of their brevity, predict short-term mortality and hospital utilization and have reasonably good criterion validity with respect to the SF-36 in both healthy and disabled populations. The BRFSS QOL questions significantly extend the utility of the BRFSS, now administered and used by all 50 states and the District of Columbia.

The interview will only take a short time, and all the information obtained in this study will be confidential.

### Section 1: Health Status

1. Would you say that in general your health is: (33)

**Please Read**

- |              |   |
|--------------|---|
| a. Excellent | 1 |
| b. Very good | 2 |
| c. Good      | 3 |
| d. Fair      | 4 |
| <b>or</b>    |   |
| e. Poor      | 5 |

- |            |                     |   |
|------------|---------------------|---|
| Do not     | Don't know/Not sure | 7 |
| read these | Refused             | 9 |
| responses  |                     |   |

Tools  
Level I

Individuals/Families



2. Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good? (34-35)
- |                     |     |
|---------------------|-----|
| a. Number of days   | --  |
| b. None             | 8 8 |
| Don't know/Not sure | 7 7 |
| Refused             | 9 9 |
3. Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good? (36-37)
- |  |     |
|--|-----|
| a. Number of days                                      | --  |
| b. None <b>If Q. 2 also "None," skip next question</b> | 8 8 |
| Don't know/Not sure                                    | 7 7 |
| Refused  | 9 9 |
4. During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation? (38-39)
- |                     |     |
|---------------------|-----|
| a. Number of days   | --  |
| b. None             | 8 8 |
| Don't know/Not sure | 7 7 |
| Refused             | 9 9 |

## Supplemental Quality-of-Life Module

**These next questions are about physical, mental, or emotional problems or limitations you may have in your daily life.**

1. Are you LIMITED in any way in any activities because of any impairment or health problem?
- |                                       |   |
|---------------------------------------|---|
| a. Yes                                | 1 |
| b. No <b>Go to Q. 6</b>               | 2 |
| Don't know/Not sure <b>Go to Q. 6</b> | 7 |
| Refused <b>Go to Q. 6</b>             | 9 |



2. What is the MAJOR impairment or health problem that limits your activities?

**Do Not Read. Code Only One Category.**

a. Arthritis/rheumatism	0 1
b. Back or neck problem	0 2
c. Fractures, bone/joint injury	0 3
d. Walking problem	0 4
e. Lung/breathing problem	0 5
f. Hearing problem	0 6
g. Eye/vision problem	0 7
h. Heart problem	0 8
i. Stroke problem	0 9
j. Hypertension/high blood pressure	1 0
k. Diabetes	1 1
l. Cancer	1 2
m. Depression/anxiety/emotional problem	1 3
n. Other impairment/problem	1 4
Don't know/Not sure	7 7
Refused	9 9

3. For HOW LONG have your activities been limited because of your major impairment or health problem?

**Do Not Read. Code using respondent's unit of time.**

a. Days	1 _ _
b. Weeks	2 _ _
c. Months	3 _ _
d. Years	4 _ _
Don't know/Not sure	7 7 7
Refused	9 9 9

4. Because of any impairment or health problem, do you need the help of other persons with your PERSONAL CARE needs, such as eating, bathing, dressing, or getting around the house?

a. Yes	1
b. No	2
Don't know/Not sure	7
Refused	9

5. Because of any impairment or health problem, do you need the help of other persons in handling your ROUTINE needs, such as everyday household chores, doing necessary business, shopping, or getting around for other purposes?

a. Yes	1
b. No	2
Don't know/Not sure	7
Refused	9

6. During the past 30 days, for about how many days did PAIN make it hard for you to do your usual activities, such as self-care, work, or recreation?

- |                     |     |
|---------------------|-----|
| a. Number of days   | — — |
| b. None             | 8 8 |
| Don't know/Not sure | 7 7 |
| Refused             | 9 9 |

7. During the past 30 days, for about how many days have you felt SAD, BLUE, or DEPRESSED?

- |                     |     |
|---------------------|-----|
| a. Number of days   | — — |
| b. None             | 8 8 |
| Don't know/Not sure | 7 7 |
| Refused             | 9 9 |

8. During the past 30 days, for about how many days have you felt WORRIED, TENSE, or ANXIOUS?

- |                     |     |
|---------------------|-----|
| a. Number of days   | — — |
| b. None             | 8 8 |
| Don't know/Not sure | 7 7 |
| Refused             | 9 9 |

9. During the past 30 days, for about how many days have you felt you did NOT get ENOUGH REST or SLEEP?

- |                     |     |
|---------------------|-----|
| a. Number of days   | — — |
| b. None             | 8 8 |
| Don't know/Not sure | 7 7 |
| Refused             | 9 9 |

10. During the past 30 days, for about how many days have you felt VERY HEALTHY AND FULL OF ENERGY?

- |                     |     |
|---------------------|-----|
| a. Number of days   | — — |
| b. None             | 8 8 |
| Don't know/Not sure | 7 7 |
| Refused             | 9 9 |

**END**

QOLMOD.00Q

Tools  
Level I

Individuals/  
Families



## The MOS 36-ITEM Short-Form Health Survey (SF-36)

I.3.3

**INSTRUCTIONS:** This survey asks for your views about your health. This information will help keep track of how you feel and how well you are able to do your usual activities.

Answer every question by marking the answer as indicated. If you are unsure about how to answer a question, please give the best answer you can.

1. **In general, would you say your health is:** (circle one)

Excellent 1  
 Very good 2  
 Good 3  
 Fair 4  
 Poor 5

2. **Compared to one year ago, how would you rate your health in general now:**

Much better than one year ago 1  
 Somewhat better now than one year ago 2  
 About the same as one year ago 3  
 Somewhat worse now than one year ago 4  
 Much worse now than one year ago 5

3. **The following items are about activities you might do during a typical day. Does your health now limit you in these activities? If so, how much? Please rate according to the following scale:**

	1=Yes, Not Limited A Lot	2=Yes, Limited A Little	3=No, Limited At All
A. Vigorous activities, such as running, lifting heavy objects, participating in strenuous sports	1	2	3
B. Moderate activities, such as moving a table, pushing a vacuum cleaner, bowling, or playing golf	1	2	3
C. Lifting or carrying groceries	1	2	3
D. Climbing several flights of stairs	1	2	3
E. Climbing one flight of stairs	1	2	3
F. Bending, kneeling, or stooping	1	2	3
G. Walking more than a mile	1	2	3
H. Walking several blocks	1	2	3
I. Walking one block	1	2	3
J. Bathing or dressing yourself	1	2	3

Tools  
Level IIndividuals/  
Families

4. During the **past 4 weeks**, have you had any of the following problems with your work or other regular daily activities as a result of your physical health? Please rate according to the following:

	1=Yes	2=No
A. Cut down on the amount of time you spent on work or other activities	1	2
B. Accomplished less than you would like	1	2
C. Were limited in the kind of work or other activities	1	2
D. Had difficulty performing the work or other activities (for example, it took extra effort)	1	2

5. During the **past 4 weeks**, have you had any of the following problems with your work or other regular daily activities as a result of any emotional problems (such as feeling depressed or anxious)? Please rate according to the following

	1=Yes	2=No
A. Cut down the amount of time you spent on work or other activities	1	2
B. Accomplished less than you would like	1	2
C. Didn't do work or other activities as carefully as usual	1	2

6. During the **past 4 weeks**, to what extent has your physical health or emotional problems interfered with your normal social activities with family, friends, neighbors, or groups?

Not at all 1  
Slightly 2  
Moderately 3  
Quite a bit 4  
Extremely 5

7. How much **bodily** pain have you had during the **past 4 weeks**?

None 1  
Very mild 2  
Mild 3  
Moderate 4  
Severe 5  
Very severe 6

8. During the **past 4 weeks**, how much did **pain** interfere with your normal work (including both work outside the home and housework)?

Not at all 1  
A little bit 2  
Moderately 3  
Quite a bit 4  
Extremely 5

Tools  
Level IIndividuals/  
Families

9. These questions are about how you feel and how things have been with you during the past 4 weeks. For each question, please give the one answer that comes closest to the way you have been feeling.

How much of the time during the past 4 weeks. Please rate according to the following:

	1=All of the Time	2=Most of the Time	3= A Good Bit if the Time	4=Some of the Time	5=A Little of the Time	6=None of the Time
A. Did you feel full of pep?	1	2	3	4	5	6
B. Have you been a very nervous person?	1	2	3	4	5	6
C. Have you felt so down in the dumps that nothing could cheer you up?	1	2	3	4	5	6
D. Have you felt calm and peaceful?	1	2	3	4	5	6
E. Did you have a lot of energy?	1	2	3	4	5	6
F. Have you felt downhearted and blue?	1	2	3	4	5	6
G. Did you feel worn out?	1	2	3	4	5	6
H. Have you been a happy person?	1	2	3	4	5	6
I. Did you feel tired?	1	2	3	4	5	6

10. During the past 4 weeks, how much of the time has your physical health or emotional problems interfered with your social activities (like visiting with friends, relatives, etc.)?

All of the time 1  
 Most of the time 2  
 Some of the time 3  
 A little of the time 4  
 None of the time 5

11. How TRUE or FALSE is each of the following statements for you?

	Definitely True	Mostly True	Don't Know	Mostly False	Definitely False
J. I seem to get sick a little easier than other people	1	2	3	4	5
K. I am as healthy as anybody I know	1	2	3	4	5
L. I expect my health to get worse	1	2	3	4	5
M. My health is excellent	1	2	3	4	5

Latino Health Access  
Santa Ana, CA

I.3.3

## Team Plan Provider\*

Provider: \_\_\_\_\_ Chart #: \_\_\_\_\_ Date TPF was received: \_\_\_\_\_

Name: \_\_\_\_\_

Gender/Sex: Male \_\_\_\_\_ Female \_\_\_\_\_ Height: \_\_\_\_\_ Age : \_\_\_\_\_

EXAMINATION DATE						
1. Ideal Weight: _____	Actual Weight: _____					
2. Blood Pressure (less than 140/90)						
BLOOD TEST						
3. Fasting Glucose: (70-120)						
4. Hemoglobin Alc (4.0-6.0)						
5. Cholesterol (less than 200)						
6. LDL/HDL						
7. Triglycerides (30-200)						
8. Creatinin (.7-1.5)						
URINE TESTS						
9. Microprotein/Protein						
10. Glucose (0)						
11. Blood (0)						
12. Ketones/Others (0)						
GENERAL RECOMMENDATIONS						
RESULTS DATE:						
Electrocardiogram						
Podiatrist						
Ophthalmologist						
Urologist						
Nephrologist						
Dentist						
Other						

\* Form is available in Spanish

Tools  
Level I

Individuals/  
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**NUTRITIONIST RECOMMENDATIONS:**

Appointment Date: \_\_\_\_\_ Kept Appointment: \_\_\_\_\_ Did not keep: \_\_\_\_\_

Total calories recommended per day: \_\_\_\_\_

Nutritionist Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Exchange	Breakfast	Snack	Lunch	Snack	Dinner	Snack
<b>Bread</b>						
<b>Meat</b>						
<b>Fruit</b>						
<b>Vegetables</b>						
<b>Milk</b>						

**EXERCISING RECOMMENDATIONS:**

\_\_\_\_\_ Walk \_\_\_\_\_ Increase day to day  
 \_\_\_\_\_ Low-impact aerobics \_\_\_\_\_ Other activities (dancing, swimming, gardenwork)

**GLUCOSE MONITORING: GLUCOMETER USE FOR GLUCOSE MEASURING**

Glucometer: Yes \_\_\_\_\_ No \_\_\_\_\_

\_\_\_\_\_ First thing in the morning:

\_\_\_\_\_ 1/2 hour before dinner: \_\_\_\_\_ At bed time:

\_\_\_\_\_ 1 hour after the biggest meal:

\_\_\_\_\_ How many times per week?

**MEDICATIONS RECOMMENDATIONS:**

Date	Name	Dosage	Purpose

**\*\* In case of emergency call 911 or go to the nearest emergency room \*\***

If you use insulin and your glucose lowers too much with the recommended dosage, you should reduce the amount of insulin you inject in \_\_\_\_\_ units and follow the instructions you were given in case of hypoglycemia.

Other notes: \_\_\_\_\_

Doctor's Name: \_\_\_\_\_ Signature: \_\_\_\_\_



Latino Health Access  
Santa Ana, CA

I.3.3

## Record of Glucose Level, Weight, and Blood Pressure\*

Name: \_\_\_\_\_  
 Chart #: \_\_\_\_\_  
 Comm. Clinic: \_\_\_\_\_  
 Group: \_\_\_\_\_  
 Day: \_\_\_\_\_

Height: \_\_\_\_\_

Module #	Date	Glucose Level	Weight	Time of Last Meal	Blood Pressure
Module 1					
Module 2					
Module 3					
Module 4					
Module 5					
Module 6					
Module 7					
Module 8					
Module 9					
Module 10					
Module 11					
Module 12					

**Comments:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\* Form is available in Spanish



Tools Level I

Individuals/Families

Latino Health Access  
 Santa Ana, CA  
*Conociendo Nuestra Comunidad*

I.3.3

## Diabetes Control Program Diabetic Retinopathy Evaluation General Evaluation Form\*

Date: _____
Name: _____
Date of Birth: ____/____/____
Phone: (____) _____ Provider: _____

**Tools  
Level I**

**Individuals/  
Families**

1. How long ago were you diagnosed with diabetes? \_\_\_\_\_ years ago
2. Are you on medication to treat your diabetes? Yes \_\_\_\_\_ No \_\_\_\_\_
- 2a. If Yes, what type of medication? Insulin \_\_\_\_\_ Pills \_\_\_\_\_
- 2b. Do you watch your diet? Yes \_\_\_\_\_ No \_\_\_\_\_
- 2c. Do you exercise regularly? Yes \_\_\_\_\_ No \_\_\_\_\_
3. Have you experienced any serious complication due to your diabetes? Yes \_\_\_\_\_ No \_\_\_\_\_
- 3a. If Yes, please state what type of complication? \_\_\_\_\_
4. Have you attended diabetes classes? Yes \_\_\_\_\_ No \_\_\_\_\_
- 4a. If Yes, in what year? Year \_\_\_\_\_
5. Have you ever been diagnosed with an eye condition? Yes \_\_\_\_\_ No \_\_\_\_\_
6. Please state what type of eye problem you were diagnosed with: \_\_\_\_\_
7. Have your eyes been checked for any problems linked to your diabetes? Yes \_\_\_\_\_ No \_\_\_\_\_
8. Aside from your diabetes, do you suffer from:
- 8a. High blood pressure? Yes \_\_\_\_\_ No \_\_\_\_\_
- 8b. High cholesterol levels? Yes \_\_\_\_\_ No \_\_\_\_\_
- 8c. Overweight? Yes \_\_\_\_\_ No \_\_\_\_\_
9. Blood pressure: \_\_\_\_\_
10. Glucose level: \_\_\_\_\_ Time last meal was eaten: \_\_\_\_\_

**Provider Comments:** \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

\* Form is available in Spanish

