

# Community Health Worker Evaluation Tool Kit

P r o j e c t T e a m

**Joel S. Meister, Ph.D.**

Principal Investigator, CHW Tool Kit  
*Co-Director*

Southwest Center for Community Health Promotion  
University of Arizona College of Public Health

**Eva M. Moya, LMSW**

*Project Director*

CHW Evaluation Tool Kit and  
Border *Vision Fronteriza* Initiative  
University of Arizona Rural Health Office

**E. Lee Rosenthal, MS, MPH**

*National CHA Study Director and Consultant*  
Mesa Associates

**June Grube Robinson, MPH, RD**

*Consultant*

CHW Evaluation Tool Kit

**J. Nell Brownstein, Ph.D.**

*Technical Advisor*

Centers for Disease Control and Prevention

**Robert B. Giffin, Ph.D.**

Health Care Strategy Associates, Inc.

**Katie Careaga, MPH**

*Research Specialist*

University of Arizona Rural Health Office

**María Luisa Murillo**

*Administrative Associate*

University of Arizona Rural Health Office

**Lee Ann Norvell**

*Data Manager*

University of Arizona Rural Health Office

**Carmen Hernandez Govea**

*Consultant*

Production and Design

Please fax or email your  
CHW Evaluation Tool Kit  
Order Form to:

Fax:  
(915) 351-9098  
or   
[toolkit@elp.rr.com](mailto:toolkit@elp.rr.com)

To speak with members  
of the Tool Kit Team you may  
contact us at

CHW Tool Kit  
University of Arizona Rural Health Office

El Paso Satellite  
1218 E. Yandell Dr., Ste. 205,  
El Paso, TX. 79902  
Fax: (915) 351-9098  
Telephone: (915) 351-9099  
or [toolkit@elp.rr.com](mailto:toolkit@elp.rr.com)

THE UNIVERSITY OF  
**ARIZONA**  
TUCSON ARIZONA



The Annie E. Casey Foundation

Using Logic Models to Bring Together  
Planning, Evaluation & Action

Logic Model Development Guide

Evaluation: Start Here Please!

Bibliography,  
References and Glossary

## Community Health Worker Evaluation Tool Kit

Increasing the Quality  
and Quantity of  
Community Health Worker  
Program Evaluations

Funded by  
**The Annie E. Casey Foundation**

Produced by  
**The University of Arizona  
Rural Health Office and  
College of Public Health**

Framework, Instruments, Forms and Directory

Building Blocks: Community Health  
Worker Evaluation Case Studies

Grant-Writing  
Tips to Help You Sustain  
Your CHW Program



# Community Health Worker Evaluation Tool Kit

Making evaluation the success story you want to tell!

“For nearly five decades many great Community Health Worker Programs, although successful in their efforts to improve the health and quality of life for the underserved communities, lost funding due to insufficient data or measuring outcomes and impacts. I believe the Community Health Worker Evaluation Tool Kit will greatly help existing and future programs measure the quality and caliber of their interventions.”

- Yvonne E. Lacey, Co-Chair, Advisory Council of the National Community Health Advisor Study and Community Health Worker Specialist

The purpose of evaluation is to measure your success in creating change, to help you make your program the best it can be, to help you sustain your program and defend your program when necessary.

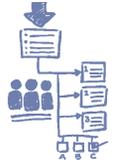
The Community Health Worker Evaluation Tool Kit is a practical and useful resource for program staff. It was developed with wide input from Community Health Workers and program managers. The Tool Kit concentrates on results and focuses on developing an evaluation plan and choosing appropriate measurements and evaluation tools for a CHW program. Community Health Workers can make all the difference, and The Tool Kit will help you describe the difference!

Just completed, the Tool Kit is now available in notebook form. It consists of six main sections:



## Section 1: Evaluation: Start Here Please!

Provides 21 basic evaluation principles for Community Health Worker Programs to use.



## Section 2: Using Logic Models to Bring Together Planning, Evaluation & Action

Logic Model Development Guide

“In an increasingly visual world, the logic model is a useful, graphic program management and evaluation tool.”

- Ricardo A. Millett, Director of Evaluation, W.K. Kellogg Foundation

Offers a logic model development guide produced by the W.K. Kellogg Foundation, focusing on an introduction to Logic Models, the development of a basic Logic Model, the development of a Theory of Change Logic Model and the usage of such models to plan for evaluation.



## Section 3: Framework, Instruments, Forms and Program Directory

Contains the CHW evaluation framework, tools created especially for the Tool Kit, evaluation forms that have been successfully used by CHW programs and a directory of programs whose tools are included.

Two new tools were developed especially for the Tool Kit



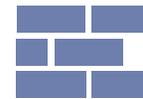
## Cost-Benefit Analysis:

A Primer for Community Health Worker Programs, compares the benefits of the program that can be measured in dollars with the costs of running the program. With this tool you can demonstrate cost-savings to funders.



## The River of Program Life Exercise,

The River of Program Life Group Exercise is designed for CHW program staff to reflect collectively on the forces that have helped shape a program and challenge they face in the future.



## Section 4: Building Blocks: Community Health Worker Evaluation Case Studies

Eight diverse CHW programs were selected to better understand how program evaluation in CHW programs is conducted and how it influences the sustainability of CHW services.



## Section 5: Grant-Writing Tips to Help You Sustain Your CHW Program

Offers general guidelines for writing proposals and reports, presenting sections commonly found in grant proposals.



## Section 6: Bibliography, References and Glossary

A comprehensive bibliography and list of resources.

## Proposed future projects

- ▶ Tool Kit Dissemination: Web Site
- ▶ Translation and Adaptation for Latino/a Spanish Language CHW programs
- ▶ Training and Technical Assistance
- ▶ Building Capacity for Cost-Benefit Analysis: A National Cost-Benefit Training and Evaluation
- ▶ Supporting National Evaluation Efforts: A Standard Evaluation Protocol for CHW programs

**New** The Kit is now available in CD-ROM



