



COMMUNITY HEALTH WORKERS

A QUICK GUIDE

ABOUT US

CHWs are front line public health workers who are trusted members of and/or have a deep understanding of the community served. They serve as liaisons between health/social services and community members.

10 CORE ROLES

- Building individual and community capacity
- Providing direct service
- Cultural mediation among individuals, communities, and health and social service systems
- Implementing individual and community assessments
- Providing coaching and social support
- Conducting outreach
- Advocating for individuals and communities
- Providing culturally appropriate health education and information
- Participating in evaluation and research
- Care coordination, case management, and system navigation



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HEALTH IMPACT



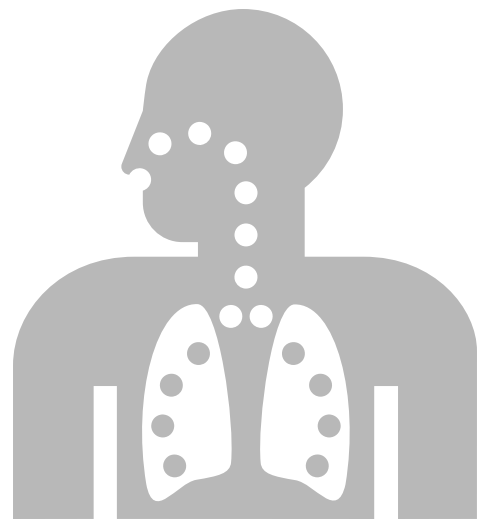
- CHWs help diabetes patients significantly lowered their blood pressure and glucose levels (HbA1c)
- CHWs help community members lower their body mass index, blood pressure and cholesterol

COST SAVINGS



\$6.10/\$1 in providing self-management education and care coordination for diabetes

\$4.01/\$1 for childhood asthma management by reducing urgent care visits and hospital costs



\$2.92/\$1 for managed health care coordination

