

Example Tiered Health Improvement Codes

HI 200 Prevention and Health Education & Promotion	<ul style="list-style-type: none">•HI 201: Screen and enroll in National Breast and Cervical Cancer Early Detection Program•HI 202: Screen and enroll into cancer prevention screening•HI 203: Matter of Balance (fall prevention curriculum) teaching or recruiting•HI 204-209: Outreach/education activities (to be described)
HI 210 Financial and Home Services	<ul style="list-style-type: none">•HI 211: Housing/shelter assistance•HI 212: Rental Assistance•HI 213: Home repair program•HI 214: Utility Assistance•HI 214a: Safelink (federal telephone assistance program)•HI 215: Free diaper services•HI 216: Enrollment assistance in Medicaid, Medicare, or marketplace insurance•HI217: Application for Community Food Bank services
HI 220: Transportation Services	<ul style="list-style-type: none">•HI 221: Navigating the clinic system•HI 222: Setting up transportation through insurance•HI 223: Taxi voucher•HI 224: Referral to low-income public transportation application
HI 230: Insurance Services	<ul style="list-style-type: none">•231: Calling to retrieve RxBIN, Group and PCN numbers for Medicare Part D•232: Calling to schedule coordination of benefits•233: Medicare assistance•234: Referral to Medicare broker•235: Expedite Medicaid application process•236: Long Term Care assistance, enrollment, referral
HI 240: Legal Aid	<ul style="list-style-type: none">•241: Power of Attorney documents and patient information•242: Advanced directive documents and information•243: Child or Adult Protective Services
HI 250: Community-based medical services	<ul style="list-style-type: none">•251: Assistance with durable medical equipment•252: Stewart McKinney (assistance for the homeless)

HI 260: Medical/Clinical services

- 261: Assistance with referral to outside physician/service
- 262: Assistance with expedited new patient internal appointment
- 263: Primary Care Physician changes

HI 265: Pharmaceutical Services

- 265: County Community Action Agency (CAA) Medication Assistance Program (Emergency Assistance Program)
- 266: Pharmaceutical Assistance Programs
- 267: Advocating for bill or copay assistance
- 268: Medication Adherence plan

HI 270: Behavioral Health

- 271: Referral to crisis support services or integrated behavioral health
- 272: Assistance understanding behavioral healthcare system

HI 275: Dental

- 275: Stewart McKinney Dental Vouchers
- 276: Foundation assistance

None specified (multi-category codes)

- 277: Setting up in-house clinic appointment
- 278: Helping with billing questions or issues
- 279: Translation services

HI 280: Care Coordination

- 281: tracking specialist referrals and visit completion
- 282: Recall &/or F/u
- 283: Individual care plan
- 284: Disease management and education
- 285: System Navigation
- 286: Social support, motivational interviewing

HI 298 Duration of Encounter (in minutes):

- 298a: 5-10
- 298b: 11-20
- 298c: 21-30
- 298d: 31-40
- 298e: 41-50
- 298f: 51-60
- 298g: 61-90
- 298h: 91-120
- 298i: >121

HI 299 Modality (In person patient encounter is default, does not need code)

- 299a: Telephone call with patient
- 299b: Telephone call with El Rio Employee
- 299c: Telephone call with outside agency, organization or company
- 299d: Fax
- 299e: Home visit
- 299f: Class
- 299g: Community-based